# Setting a New Standard for Assisted Living Communities

# **ALC Accreditation Program**



Our Mission and Who We Serve



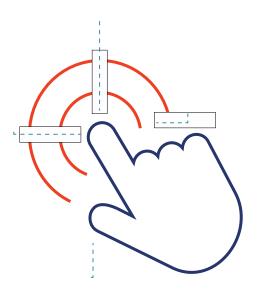
### **Assisted Living Community:**

- Provides housing, meals, and a combination of supervision and personal care services
- Services may also include nursing care, dementia care, medication management, rehabilitation, and palliative care
- Care can be provided in freestanding communities, near or integrated with skilled nursing homes or hospitals, as components of continuing care retirement communities or life plan communities, or at independent housing complexes.

# **ALC Accreditation Program**



#### Eligibility Requirements



- Is U.S.-based or is owned or operated by the US government.
- Must be operational and providing care
- Has satisfied state law or licensing requirements
- The organization assesses and improves the quality of its care, treatment, and/or services.
- Meets parameters for the minimum number of residents required:
  - For communities with up to 18 beds, it's 3 residents served, with at least 2 active at the time of survey.
  - For communities with 19 beds or more, it's 5 residents served, with at least 2 active at the time of survey.



#### Standards Chapters

Gain visibility into the focus areas of our standards and how they impact your daily care processes, residents and staff.

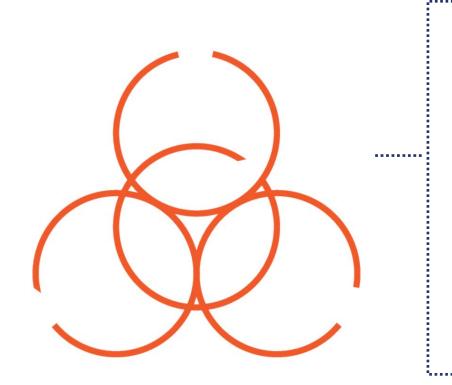






**Environment of Care Chapter** 

#### **Environment of Care**



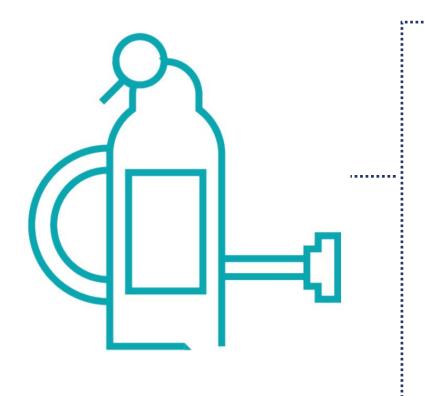
#### Manage risks regarding:

- Fires
- Hazardous materials and waste
- Medical equipment
- Utility systems
- Safety and Security
- Plan, Implement, Monitor and Improve



#### **Emergency Management Chapter**

### **Emergency Management**



#### **Emergency Operations Plan:**

- Hazard Vulnerability Analysis
- Communication
- Resources and Assets
- Safety and Security
- Staff Responsibilities
- Utilities
- Resident Clinical and Support Activities



Human Resources Chapter

#### **Human Resources**

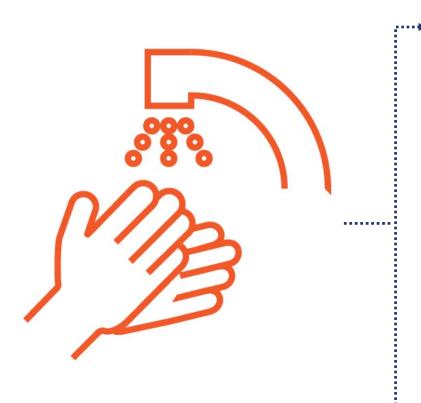


- Qualifications
- Staffing
- Orientation
- Training and Education
- Competence
- Evaluation of Performance



Infection Prevention and Control Chapter

#### **Infection Prevention and Control**



#### **Planning:**

- Resources
- Risks
- Goals
- Plan
- Influx

#### Implementation:

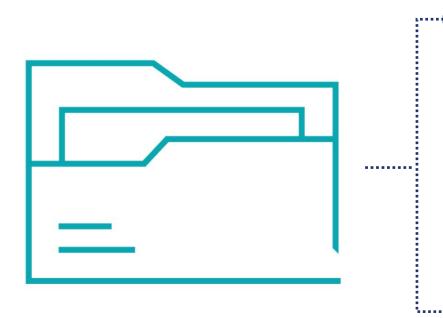
- Activities
- Medical Equipment, Devices & Supplies
- Transmission
- Health Care-Associated Infections

#### **Evaluate and Improve**



#### Information Management Chapter

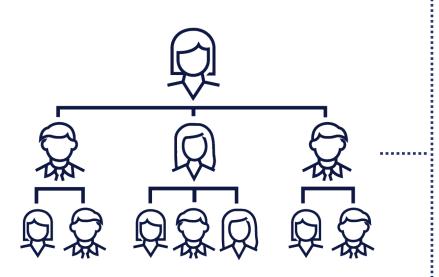
#### **Information Management**



- Managing Information
- Health Information
- Protecting Privacy
- Capturing, Storing, and Retrieving Data
- Knowledge-based Information

Leadership Chapter

# Leadership



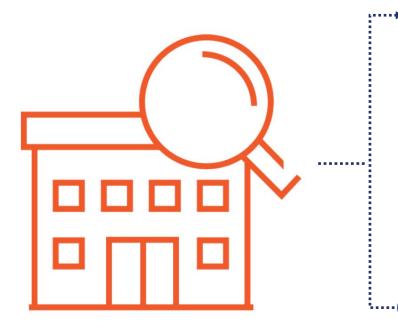
- Leadership Structure
- Leadership Relationships
- Organization Culture and System Performance
  - Culture of Safety and Quality
  - Using Data
  - Organization- wide Planning
  - Communication
  - Performance Improvement
  - Staffing
  - Service/Process Design
  - Safety Program

Operations



Life Safety Chapter

### Life Safety



- Administrative Activities
- Health Care Occupancy
- Residential Board and Care Occupancy
  - Small Facilities (4-16)
  - Large Facilities (17 or more)



#### Medication Management Chapter

#### **Medication Management**

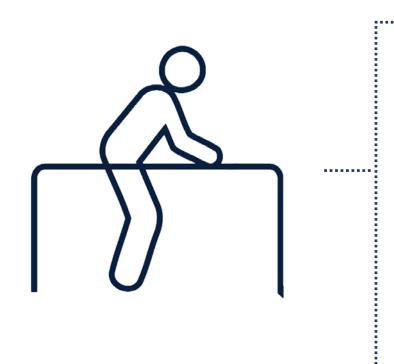


- Planning
- Storage
- Ordering and Transcribing
- Preparing and Dispensing
- Administration
- Monitoring
- Evaluation



National Patient Safety Goals (NPSG) Chapter

#### **National Patient Safety Goals**



- NPSG.01.01.01: Improve the Accuracy of Resident Identification
- NPSG.03.06.01: Improve the Safety of Using Medications
- NPSG.07.01.01: Reduce the Risk of Health Care-Association Infections
- And NPSG.09.02.01: Reduce the Risk of Resident Harm Resulting from Falls



#### Provision of Care Chapter

#### **Provision of Care**



- Acceptance
- Assessment
- Plan of Care
- Providing Care
- Coordinating Care
- Transitions in Care



#### Performance Improvement Chapter

#### **Performance Improvement**

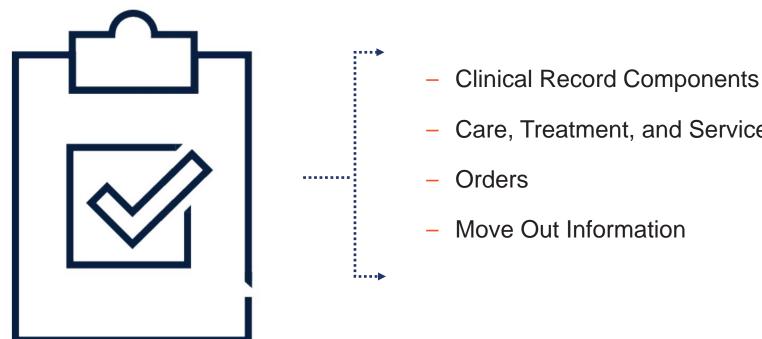


- Data Collection
  - Medication Errors
  - Adverse Drug Reactions
  - Psychotropic Medication and Opioid Use
  - Hospitalizations
  - Resident's Perception
- Data Analysis
- Performance Improvement



#### Record of Care Chapter

#### **Record of Care**



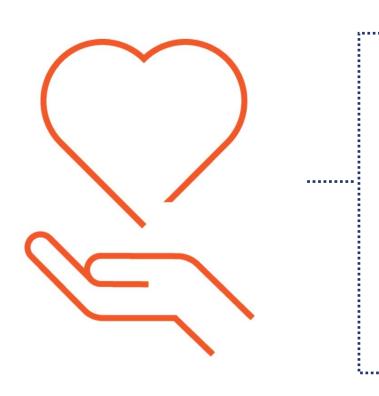
Care, Treatment, and Services

Move Out Information



Rights and Responsibilities of Individual Chapter

# Rights and Responsibilities of Individual



- Fundamental Human Rights
- The Right to Effective Communication
- The Right to Participate in Care Decisions
- The Right to Informed Consent
- The Right to Participate in End-of-Life Decisions
- Resident Responsibilities



**Waived Testing Chapter** 

### Waived Testing??





Waived Testing Chapter

### Waived Testing



- Policies and Procedures
- Competency of Staff
- Performance of Quality
  Control Checks
- Recordkeeping