

Accelerate PI™

Assisted Living Community (ALC) Dashboard Overview

August 6, 2025

Webinar Platform – Information & Tips

- Computer speakers or headphones required
- Feedback or dropped audio are common for streaming video. Tip: refresh your screen.
- We will not be recognizing the Raise a Hand or Chat features.
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- The slides are designed to follow Americans with Disabilities Act rules.

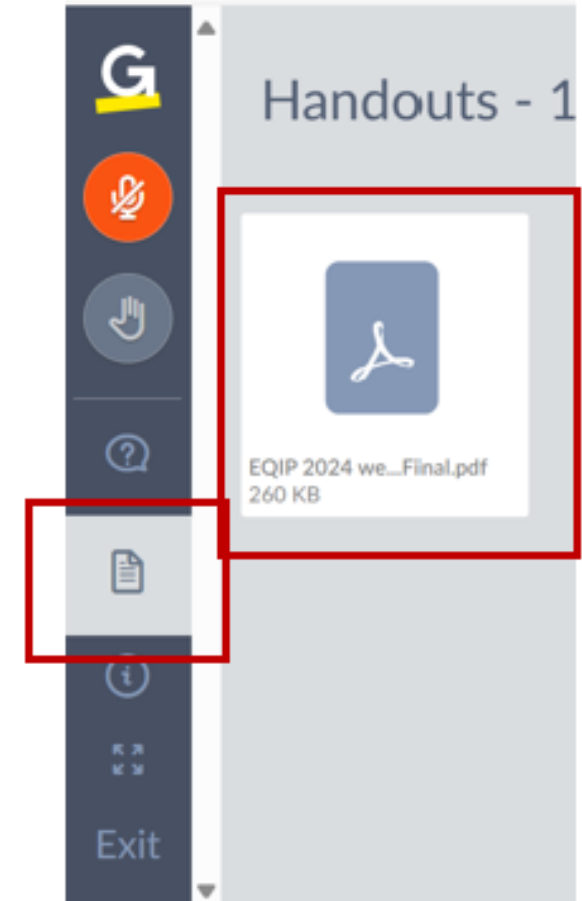


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- click icon that looks like a document
- select file name
- document will open in a new window
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- **QR code** provided at end of webinar.
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- After you click ***SUBMIT***, you can close your browser to the survey.
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Participant Learning Objectives



- Locate the Accelerate PI Dashboard and companion user guide on JC Connect
- Summarize the main components of the ALC dashboard
- Describe the organization's performance, on a given measure, using the tables and graphs

Disclosure Statement

All staff and speakers have disclosed that they do not have any conflicts of interest. For example, financial arrangements, affiliations with, or ownership of organizations that provide grants, consultancies, honoraria, travel, or other benefits that would impact the presentation of today's webinar content.

Welcome and Introductions

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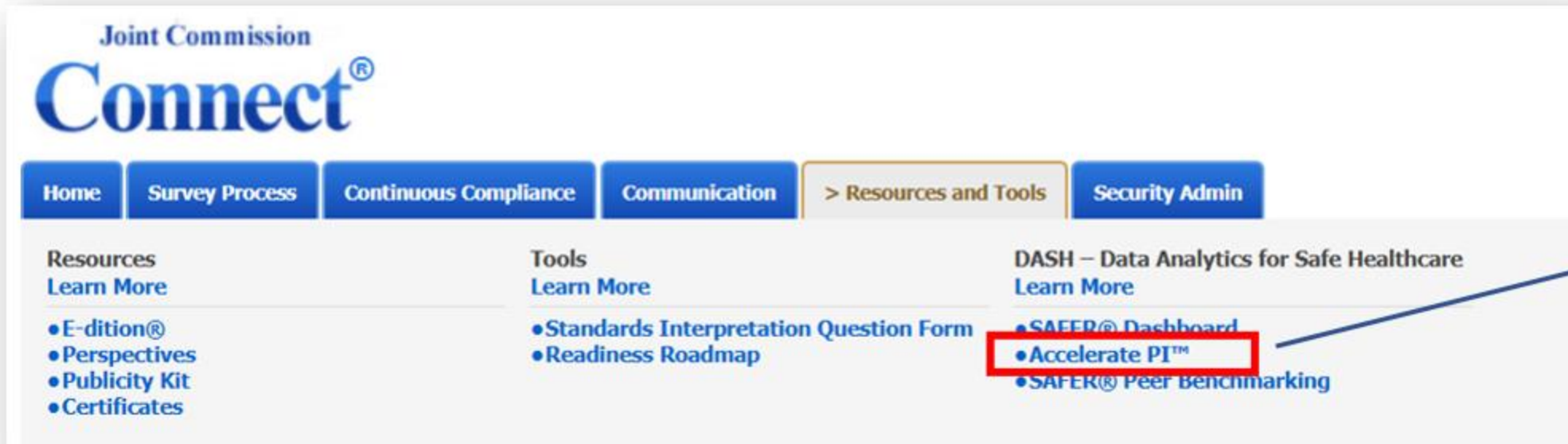
Agenda

- I. Background and Context
 - II. Where to locate the Accelerate PI™ Dashboard and User Guide
 - User security access needed
 - III. Accelerate PI™ ALC Dashboard Tutorial
 - Cover page
 - Measure overview table
 - Lollipop Chart
 - Individual measure pages
 - IV. Performance Measure Key Takeaways
 - V. Q & A
-

Background and Context

- Creation of DASH Accelerate PI dashboards with performance measurement data allow surveyors and customers to see an HCO's performance in multiple areas to guide survey and quality improvement activities
 - Measures were selected for inclusion using established quality criteria and stakeholder input
 - By providing data visualization, organizations can drive improvements in quality and patient safety by quickly identifying areas where performance lags and where performance leads to refocus the conversation (figuratively and literally)
-

Navigating to the Dashboard via JC Connect-1



Hover over
resources and
tools and click
on Accelerate PI

Navigating to the Dashboard via JC Connect-2

Joint Commission
Connect[®]

Home Survey Process Continuous Compliance Communication > Resources and Tools Security Admin

Program Dashboard Report

Dashboard Reports are provided to those organizations where this information is available for the respective accreditation programs listed. The ALC reports reflect chart-abstracted quality measurement data reported by organizations to The Joint Commission under the ORYX[®] program.

Please note: Dashboard reports will be utilized by surveyors in the accreditation process. As an example, surveyors may ask organizations during their survey how they are addressing substandard performance on any of the performance measures in this report. Organizations with successful implementation(s) of program specific measures are encouraged to share their experiences during their on-site survey.

Accelerate PI Dashboard User Guide: A User Guide has been created to increase awareness of the data contained in the dashboard reports and where to locate specific information, as well as enhance the HCO's ability to interpret the data to ultimately help organizations to improve quality and safety. [Click here to access Accelerate PI Dashboard User Guides](#)

Note: The following reports are available in a PDF file. To view a PDF file, you must have [Adobe Reader](#) on your computer.

Program Type	CCN Number	Report Time Period	Published Date	View
ALC-Oryx		4Q2024	7/8/2025 12:48:07 PM	

Double click on the PDF icon under the "View" column to view the report

Report Time Period indicates the most recent quarter of data included in the report

Navigating to the User Guide via JC Connect-1

The screenshot shows the top navigation bar of the Joint Commission Connect website. The navigation bar includes links for Home, Survey Process, Continuous Compliance, Communication, > Resources and Tools (highlighted with an orange border), and Security Admin. Below the navigation bar, there are three main content sections: Resources, Tools, and DASH – Data Analytics for Safe Healthcare. Each section has a 'Learn More' link. The 'Learn More' link under the DASH section is highlighted with a red rectangle. A blue line connects this link to a callout box on the right side of the image.

Joint Commission
Connect[®]

Home Survey Process Continuous Compliance Communication > Resources and Tools Security Admin

Resources
[Learn More](#)

- E-dition[®]
- Perspectives
- Publicity Kit
- Certificates

Tools
[Learn More](#)

- Standards Interpretation Question Form
- Readiness Roadmap

DASH – Data Analytics for Safe Healthcare
[Learn More](#)

- SAFER[®] Dashboard
- Accelerate PT[™]
- SAFER[®] Peer Benchmarking

Hover over
**Resources and
Tools** and click
on **Learn More**

Navigating to the User Guide via JC Connect-2

Tools

▶ Data Analytics for Safe Healthcare -
Learn More

Data Analytics for Safe Healthcare - Learn More

DASH™ (Data Analytics for Safe Healthcare) is a data transparency initiative launched by the Joint Commission Enterprise. DASH demonstrates our commitment to empowering our customers and supporting the decisions they make as they seek to improve the delivery of safe, quality health care. Accelerate PI is part of the DASH collection of business intelligence tools powering our customers' performance improvement efforts on their journey to zero harm.

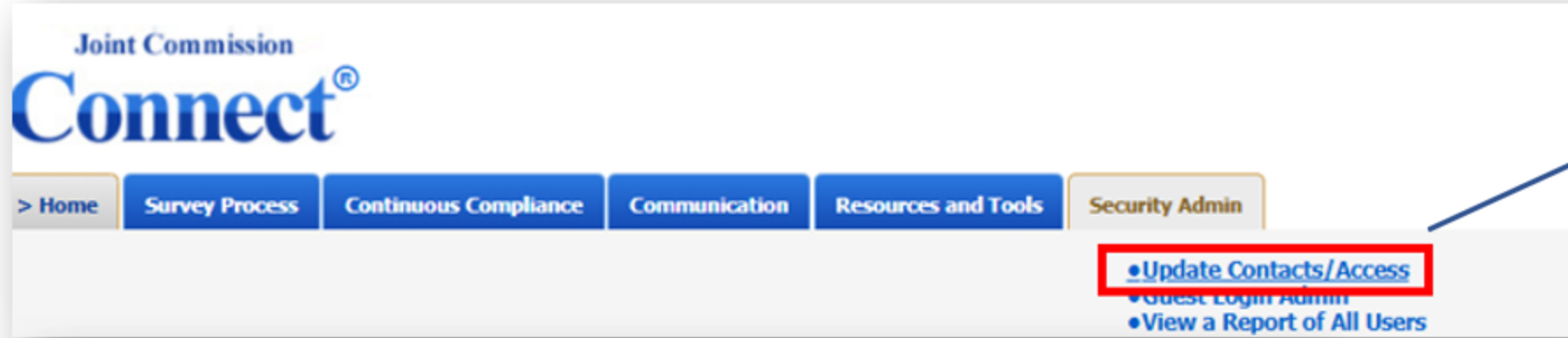
Dashboards are an information management tool that visually track, analyze, and display key metrics and data points to monitor the health of a business, department, or specific process.

Accelerate PI : This analytics tool provides performance measurement data on select quality measures and is available to surveyors and accredited organizations as a springboard for discussions on data, performance measures and quality improvement. This document is program specific.

User Guide: The User Guide increases awareness of the data contained in the dashboard reports and where to locate specific information, as well as enhances the HCO's ability to interpret the data contained in the dashboard reports to ultimately help organizations to improve quality and safety.

- [ALC - User Guide](#)

User Security Access in JC Connect



Hover over
Security Admin
and click on
Update
Contacts/Access

Accreditation

Extranet Applications/Tasks	Security Rights
Accreditation Report and Letter	☐ None ☒ Full
Accreditation SAFER™ Matrix	☐ None ☒ Full
General Application for Accreditation	☐ None ☐ View Only ☒ Full
Laboratory Application for Accreditation	☐ None ☐ View Only ☒ Full
Leading Laboratories Recognition Program	☒ None ☐ Full
ORYX Measure Selection	☐ None ☐ View Only ☒ Full
ORYX Performance Measure/Dashboard Reports	☐ None ☒ Full
Record Review Reports	☐ None ☒ Full
Statement of Conditions	☐ None ☒ Full

Ensure that Full Security
Rights are enabled for **ORYX**
Performance
Measure/Dashboard
Reports

Overview of DASH

Accelerate PITM Report

Cover Page

The cover page includes important information such as source and availability of data, measure rationale, and references. The information contained in this section is specific to this report and may change as new reports become available.

NEW Assisted Living Community (ALC) Dashboard Report – ORYX Data 2024Q1 - 2024Q4

Purpose: Data provide health care organizations (HCOs) with important information that can be used in a variety of ways. Collecting data on performance, outcomes, and other activities is the first step in helping the organization improve its ability to provide quality care, treatment and services. The organization can collect data from many areas, including internal data from staff, patients, residents, records, and observations. Data are also available from quality control, risk management activities, and research studies. Other valuable data can be obtained from external sources, such as regulators, insurers, and the community. The Joint Commission has identified important areas that should be measured regularly. In addition, the organization should establish data priorities to meet its needs.(PI.01.01.01)

Background: The information in this Assisted Living Community (ALC) ORYX report was obtained using the most recent and available data transmitted by assisted living organizations to The Joint Commission.

How to use this report: This feedback report is a representation of your organization's relative performance on each of the selected ORYX measures. The data in this report may be used to compare performance with other organizations and may be used by surveyors in the accreditation process. As an example, surveyors may ask organizations during survey regarding how your organization is addressing performance for measures in this report, and how your organization is taking action and is using quality improvement tools and processes.

- The data included in this report was extracted from the DDS as of 2025-03-31 and will be refreshed based upon the ORYX Data Submission timelines. Chart-Abstracted Measure data submitted / resubmitted after this date will be reflected in the subsequent refresh.
- A User Guide has been created to increase awareness of the data contained in this dashboard report and where to locate specific information, as well as enhance the HCO's ability to interpret the data to ultimately help organizations to improve quality and safety. The User Guide can be found on the "Learn More" page, under the Resources and Tools menu located within an HCO's secure Joint Commission Connect® site.
- Measures with a small number of reporting HCOs at the national level should be interpreted cautiously. Summary values (National Rate, National Median) and HCO Percentiles may not accurately represent relative performance when the Total Number of HCOs Reporting is fewer than 30.
- A link to quality improvement (QI) resources has been added to each individual measure report. You will find the link in the header of the measure page. The QI resource link has been added to assist organizations with identifying tools to use for improvement opportunities.

We are committed to ensuring accessibility for all. If you require an accessible version of this report, contact us at CCE@jointcommission.org

Measu

All required measures appear in the table. Corresponding columns will appear with a dash (-) if the measure was not reported.

The national rate is the average rate for all accredited HCOs reporting the measure

HCO Percentile Rank shows the percentage of HCOs that performed worse than yours. Ties are possible at the same percentile.

Comparative Report: ALC Measure Rates for Organization with Accredited Comparison Rates

Measure Name	Numerator	Denominator	Reporting Period Rate	National Rate	Median	HCO Percentile
ALC-01 - Off-Label Antipsychotic Drug Use	153	412	37.1	13.9	13.6	6.8
ALC-02 - Resident Falls	18	412	4.4	3.1	2.8	17.8
ALC-03 - Resident Preferences and Goals of Care	19	20	95.0	94.0	98.1	40.0
ALC-04 - Advanced Care Plan/ Surrogate Decision Maker	20	20	100.0	62.4	78.7	100.0
ALC-05a - Staff Stability - Overall Rate	10	271	3.7	6.3	5.2	80.0
ALC-05b - Staff Stability - Direct Care Staff	7	169	4.1	7.9	6.5	82.2

Reporting period rate is the sum of numerators divided by the sum of denominators

The median (50th percentile) splits the data so that half the values are below it and half are above

Lollipop Chart Page

Display of the organization's percentile of each measure contained in the report, ranked from highest to lowest opportunity for improvement

Yellow dots indicate the organization is performing worse than 50% of all organizations reporting and blue dots indicate the organization is performing better than 50% of all organizations reporting

ALC Dashboard: Measure Percentiles of HCO Reported Measures Compared to All HCOs Reporting

ALC-05a – Staff Stability – Overall Rate

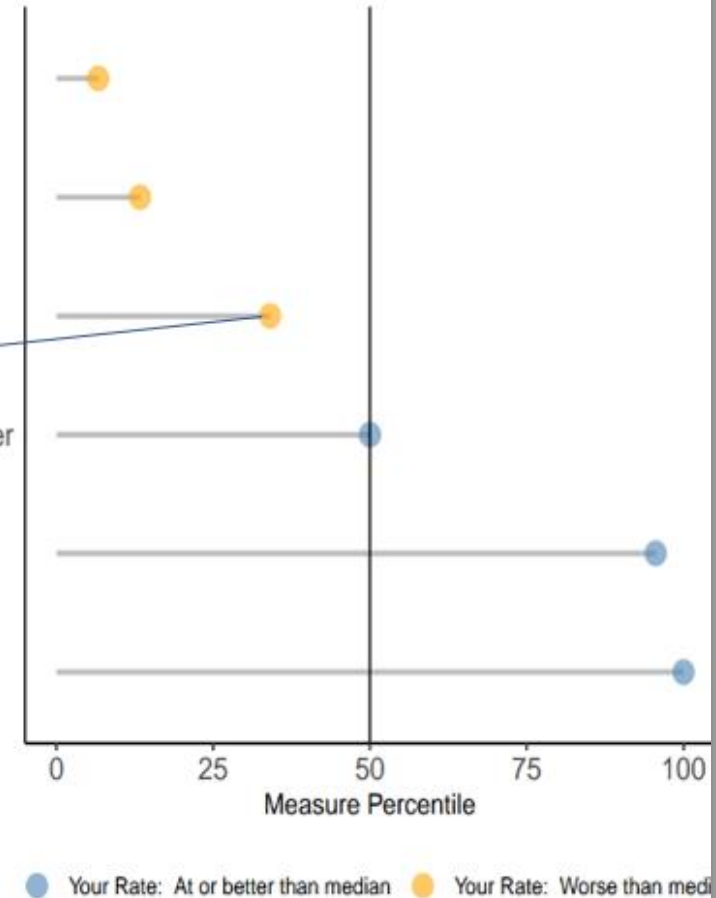
ALC-05b – Staff Stability – Direct Care Staff

ALC-01 – Off-Label Antipsychotic Drug Use

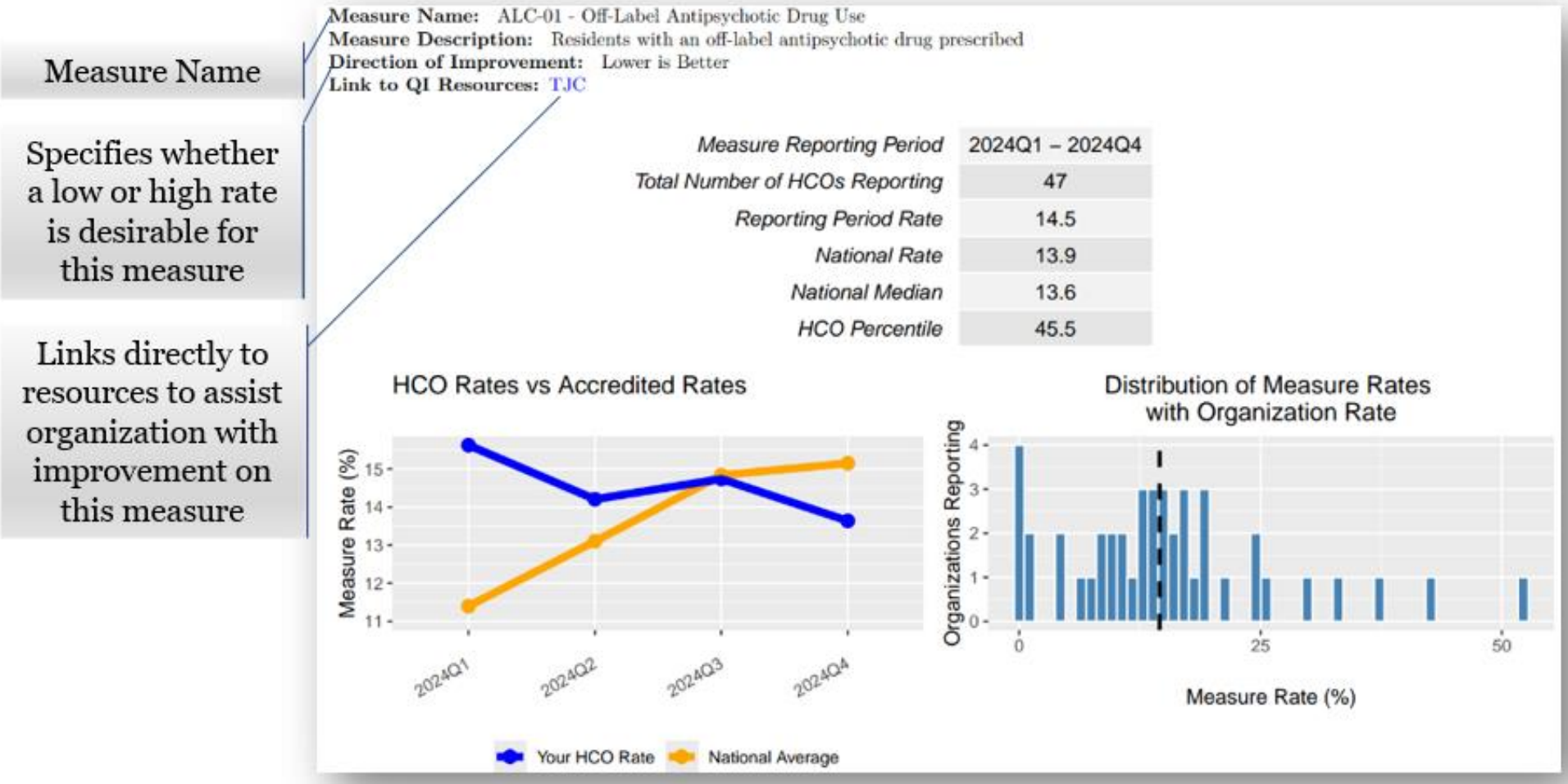
ALC-04 – Advanced Care Plan/ Surrogate Decision Maker

ALC-02 – Resident Falls

ALC-03 – Resident Preferences and Goals of Care



Individual Measure Pages- 1



Individual Measure Pages- 2

Relevant time frame in which measure data was reported

Number of Joint Commission accredited organizations reporting this measure

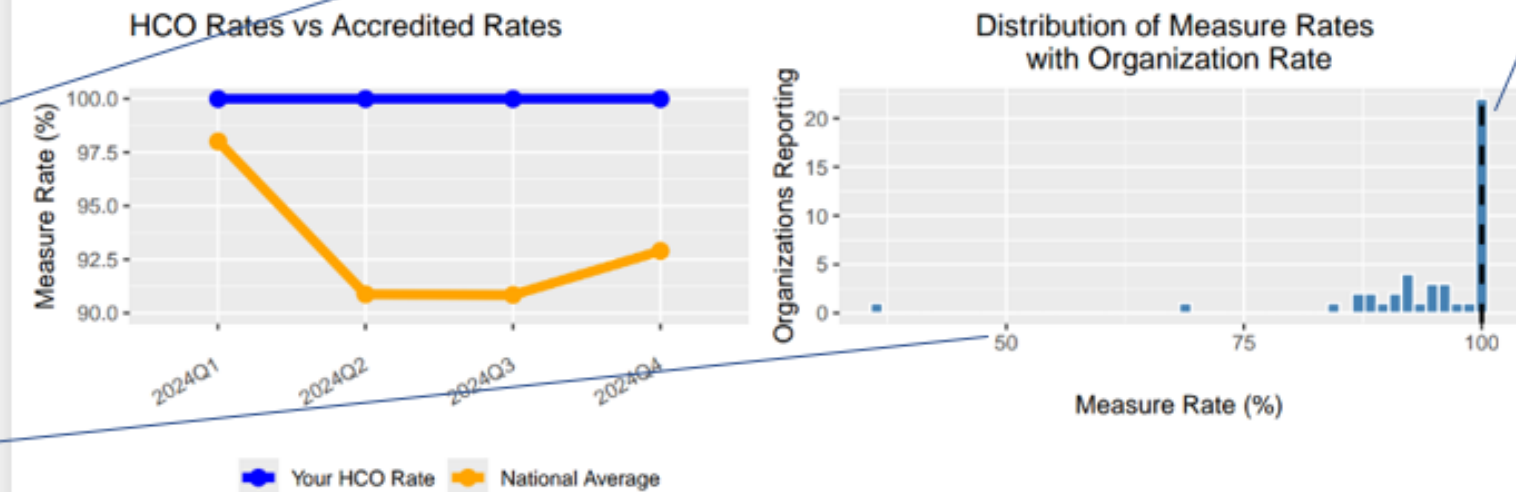
Midpoint of all organizations reporting this measure nationally

Measure Rate Scale reflects direction of improvement

Measure Name: ALC-03 - Resident Preferences and Goals of Care
Measure Description: Residents who have documentation in their record of their preferences and goals of care
Direction of Improvement: Higher is Better
Link to QI Resources: [TJC](#)

Measure Reporting Period	2024Q1 – 2024Q4
Total Number of HCOs Reporting	47
Reporting Period Rate	100.0
National Rate	94.0
National Median	98.1
HCO Percentile	100

Dotted line represents organization's reporting period rate



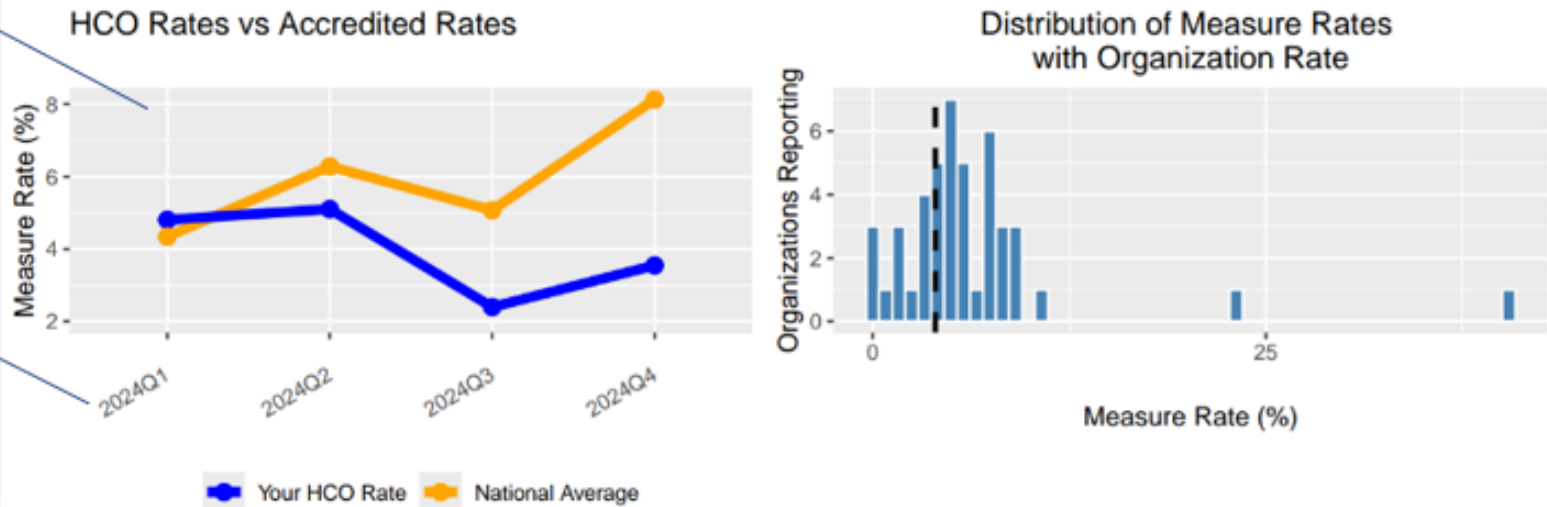
Individual Measure Pages- 3

Measure Name: ALC-05a - Staff Stability - Overall Rate
Measure Description: Improve staff stability through tracking turnover among assisted living community staff
Direction of Improvement: Lower is Better
Link to QI Resources: [TJC](#)

Measure Reporting Period	2024Q1 – 2024Q4
Total Number of HCOs Reporting	47
Reporting Period Rate	4.0
National Rate	6.3
National Median	5.2
HCO Percentile	66.7

Run chart displays data trended over a period of time

Run chart data is shown quarterly; quarters without submitted data appear blank



ALC Performance

Measures Key Takeaways

Lessons Learned and Recommendations

Lack of continuity for data abstractors when there is turnover.

- Ensure new staff have access to resources and tools for performance measures
 - Measure Specifications Manual
 - ALC on demand videos
 - FAQs

Important to review your data for opportunities for improvement AND for outliers to validate accuracy

Data Insights ALC-01

ALC-01 Off-Label Antipsychotic Drug Use

- Sites with very low rates have strict processes for evaluating use of antipsychotic medications
 - Include a pharmacist in their process
- The Antipsychotics table in the data element *Off-Label Antipsychotic Drug Prescribed* is used for reporting on ALC-01
- Antipsychotics table is updated- be sure to review applicable manual for the time frame being abstracted

Data Insights ALC-02

ALC-02 Resident Falls

- Only captures residents who fall and are transferred to the hospital
- If your numerators are consistently 0 or abnormally high, please review your data to confirm accuracy
 - Data entry errors
 - Potential for improved documentation or processes to collect data

Data Insights ALC-03

Variation in **ALC-03 Resident Preferences and Goals of Care** rates

- Be sure to review the measure specifications and measure specific data elements
 - *Resident Preferences and Goals of Care data element* can help sites understand what documentation is acceptable for the measure.
 - Numerators can be artificially low if not following specifications
-

Data Insights ALC-04

Large distribution in rates for **ALC-04 Advanced Care Plan/ Surrogate Decision Maker**

- Be sure to review the measure specifications and measure specific data elements
- *Advanced Care Plan/Surrogate Decision Maker* data element can help sites understand what documentation is acceptable for the measure.

Data Insights ALC-05a and ALC-05b

ALC-05 Staff Stability

- Measure was adapted from existing measure and is entered differently in DDSP than the other ALC measures
- Use the “I” hover to get more information about data entry fields
- Sites enter the data elements *Number of Direct Care Staff Employed* and *Number of Staff Employed* instead of the numerator in DDSP
 - DDSP calculates the numerator automatically

Performance Measure Questions

Anyone from the ALC organization with a measure related question should submit a question in the Performance Measurement Q&A Forum

<https://manual.jointcommission.org/Home/WebHome>

- Select Help and Post New Question
- Questions will be acknowledged within 1 business day

Resources

- [ALC Performance Measure Specification Manual](#)
- [ALC FAQ](#)
- [ALC Data Entry Guide](#)

Live Q&A Segment



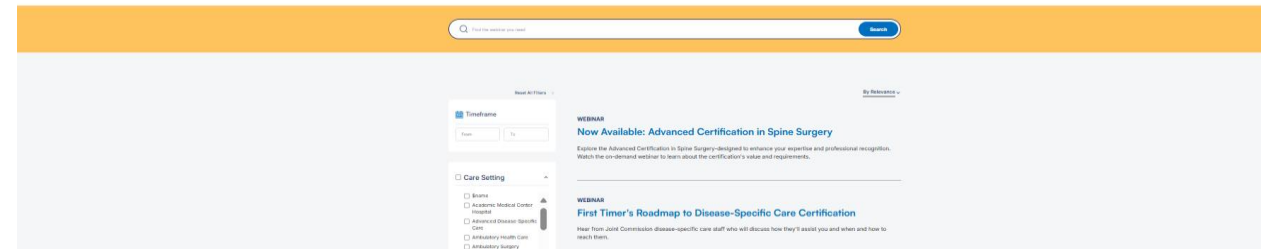
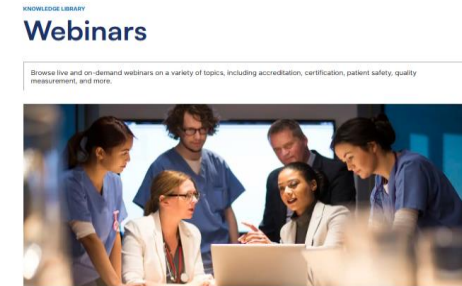
- click the Question mark icon in the toolbar
- type and submit your question
- include a slide reference number when possible

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