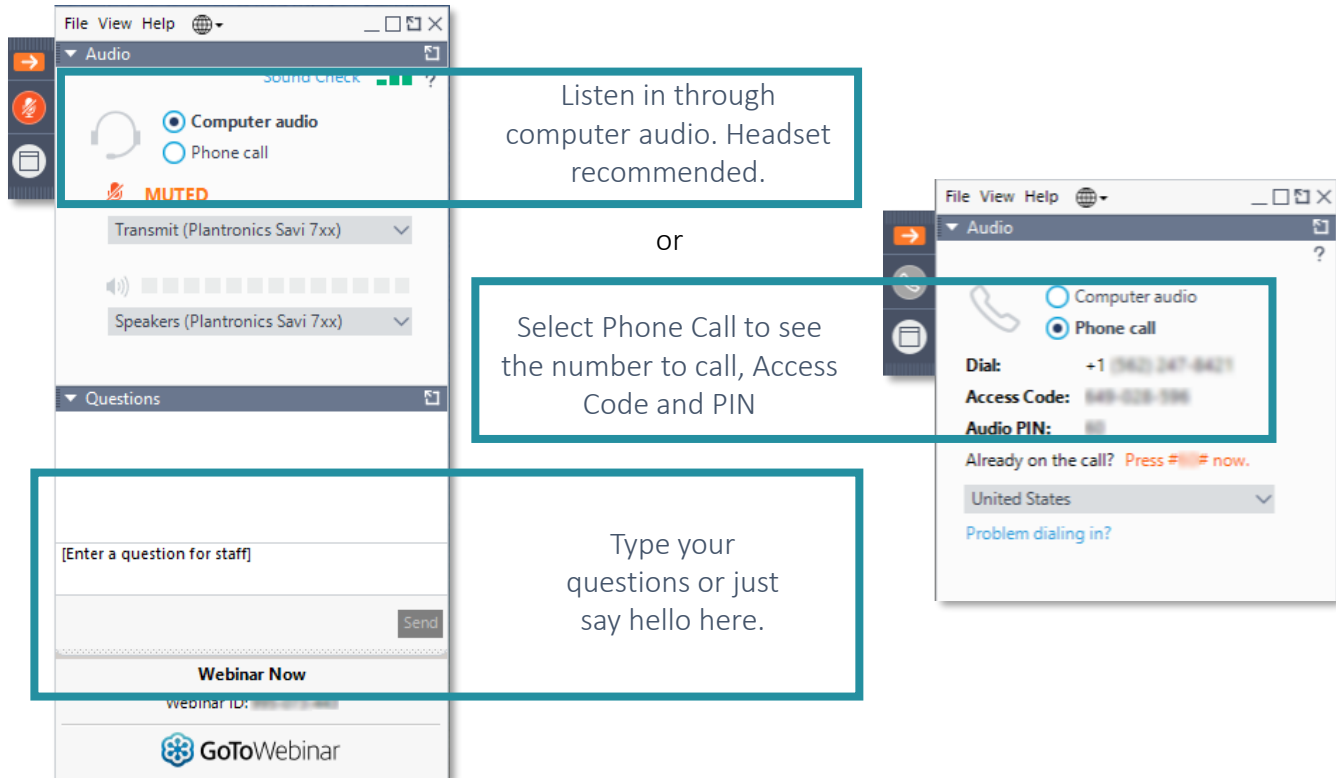




Why Pursue Advanced Orthopedic Certification with The Joint Commission

Zachary George, MBA, CPA
Executive Director, Ambulatory Care
The Joint Commission

Participating in Today's Call: Attendee Control Panel



The image displays the GoToWebinar Attendee Control Panel with two windows. The left window shows the 'Audio' tab with 'Computer audio' selected and 'Phone call' as an option. The right window shows the 'Phone call' options, including a dial number, access code, and PIN. A 'Questions' section is visible at the bottom of the left window.

Listen in through computer audio. Headset recommended.

or

Select Phone Call to see the number to call, Access Code and PIN

Type your questions or just say hello here.

Orthopedic Certification Perspective

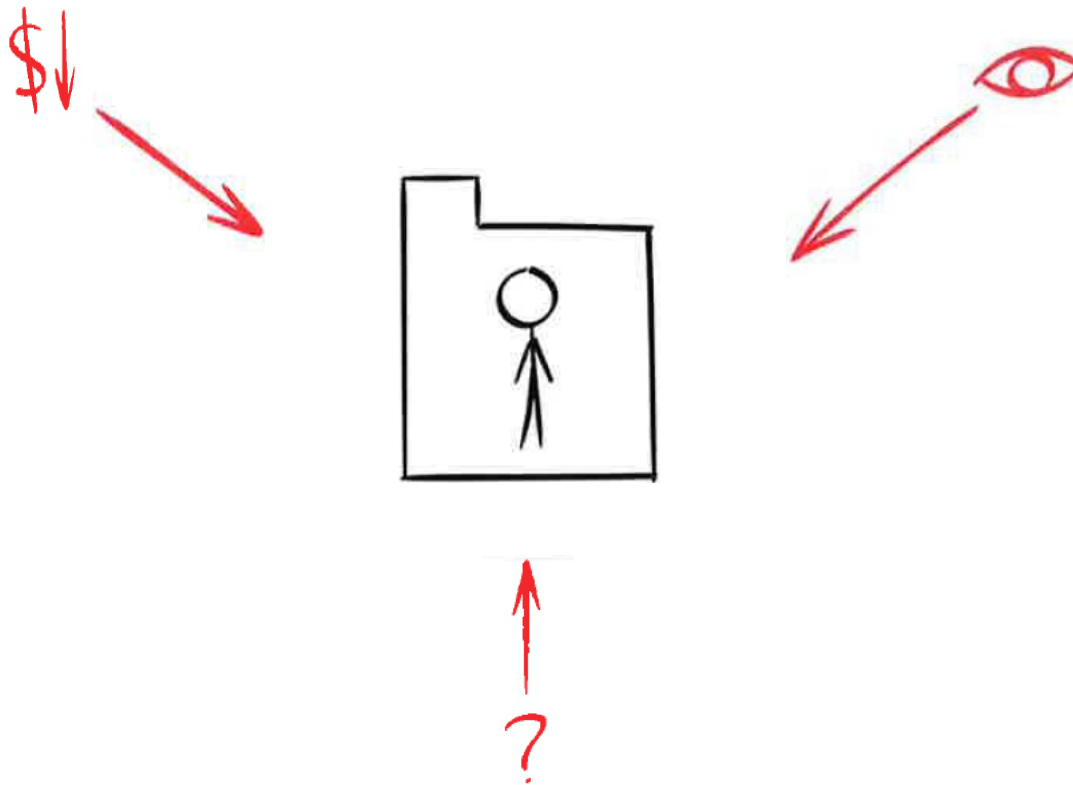
Over the next 20 years hip replacements are expected to grow by **174%** and knee replacements by **673%** according to a study presented at the American Academy of Orthopedic Surgeons¹.

Degenerative spine disease is one of the most prevalent and costly disease states worldwide with more than **1.2 million** surgeries performed in the United States per year².

In 1982, outpatient surgeries represented just 4.7% of Medicare surgical billings, where today **53%** of all surgeries are done in a same-day, ambulatory setting³.

Orthopedic Certification

The Challenges Facing ASCs



Financial

*Payors,
Revenue,
Expenses, Staff
Turnover,
Competition*

Scrutiny

*Media, Payers,
Regulators,
Employees,
Patients*

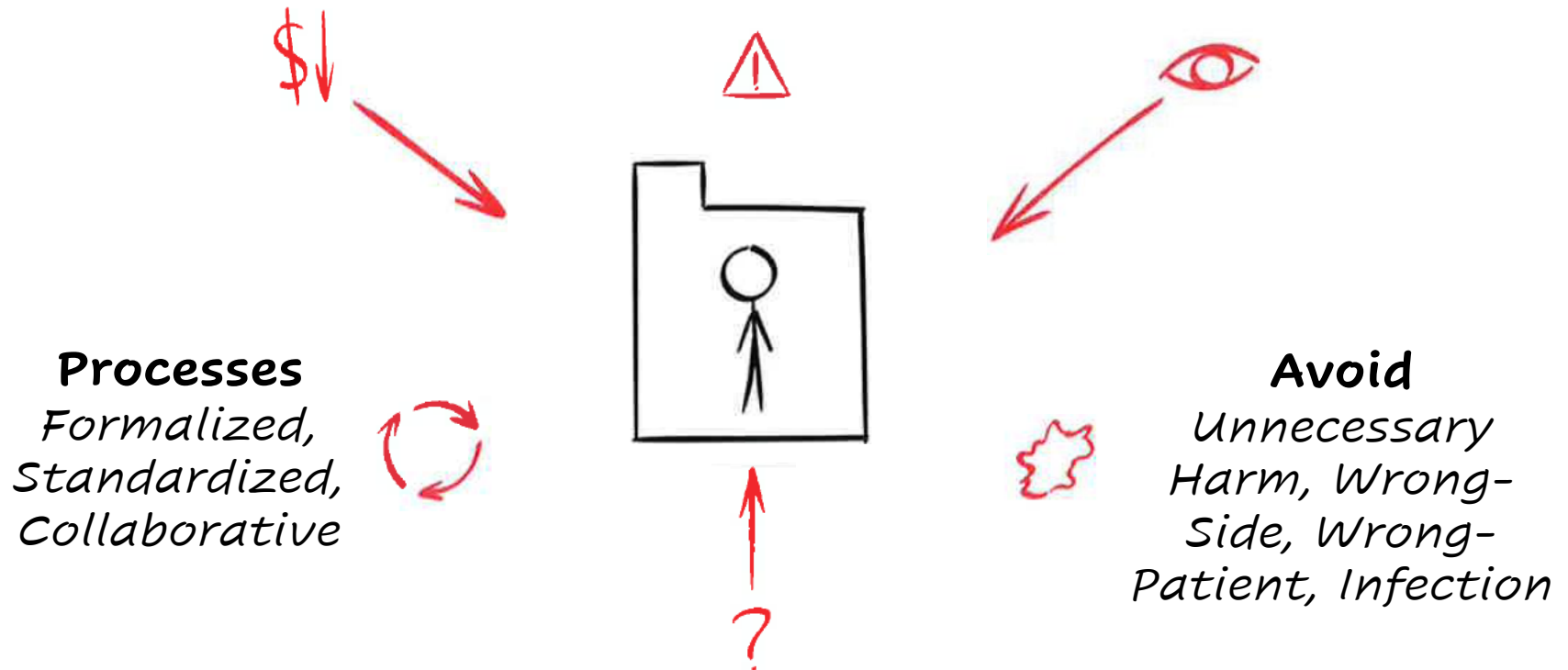
Uncertainty

*Economy,
Politics, Clinical
Research*

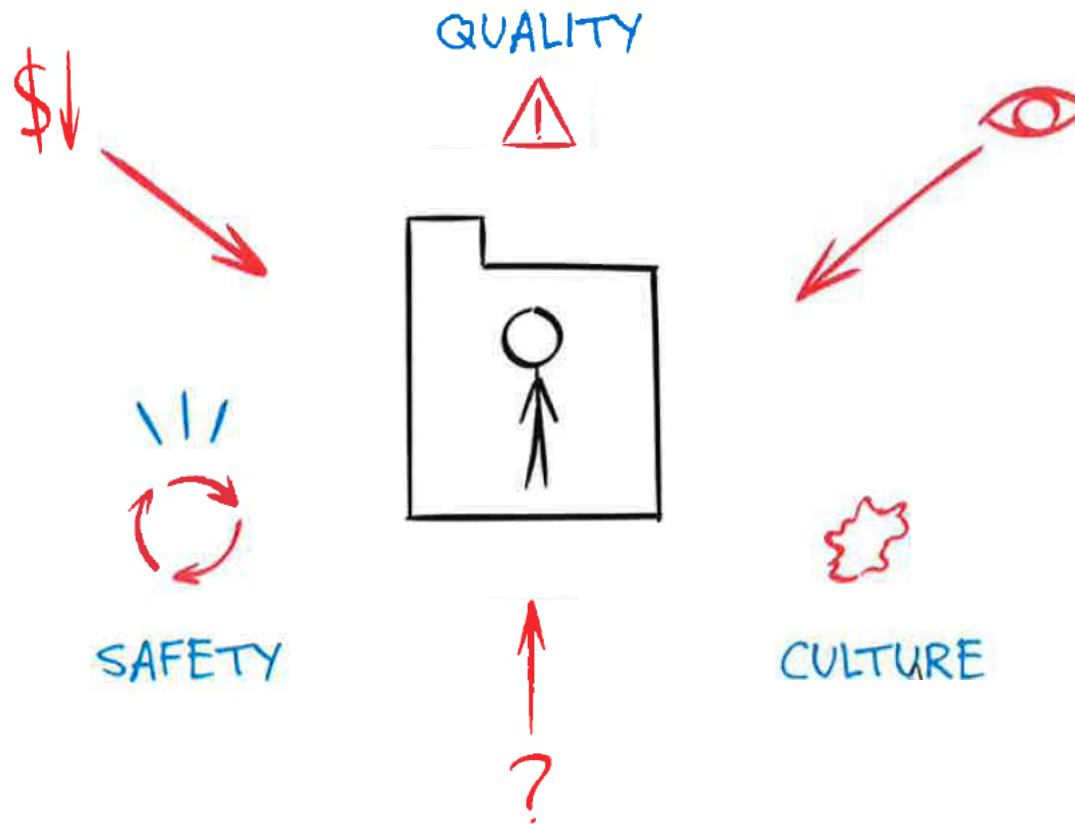
Orthopedic Certification Perspective

Risk

Unnecessary Variation, to patients and/or your business



Orthopedic Certification Perspective



Orthopedic Certification

Return on Relationship

One of the ways Ambulatory Surgery Centers like yours are driving sustainability and success is through Advanced Total Hip & Knee Replacement and Advanced Certification in Spine Surgery programs with The Joint Commission

- **Revenue** – reimbursement rates, payer programs, referrals, marketing
- **Risk** - removing unnecessary variation in processes / protocols through standardization
- **Efficiency and effectiveness** - most current evidence based clinical practice guidelines
- **Staff recruitment and retention** – environment and competency
- Most relevant Performance Measures and documented improvement
- The onsite review – qualitative, collaborative, educational onsite review, sharing best practices

Quality and Safety are not outcomes, they are the means to an end of your results

The Gold Standard in Advanced Total Hip & Knee Replacement Certification and Advanced Certification for Spine Surgery

The Joint Commission offers this certification in collaboration with the American Academy of Orthopedic Surgeons (AAOS)



Advanced Total Hip and Knee Replacement Certification
Advanced Certification in Spine Surgery

Advanced Orthopedic Certifications

Learning Objectives

At the end of this webinar, participants will have a clear understanding, and ability to discuss the following:

- An overview of the Advanced Total Hip & Knee (THKR) and Advanced Certification in Spine Surgery (ACSS) programs
- Eligibility requirements
- Key standards and expectations
- Performance measures and proactive improvement
- The onsite review
- The path to becoming certified and how TJC will be there each step of the way!

The Joint Commission

What is Certification?

THKR and ACSS – Program Description

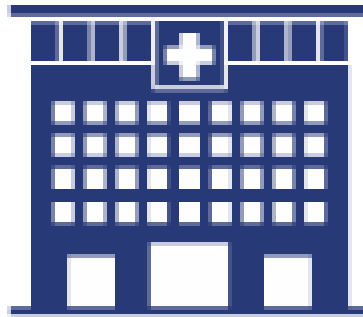
- 2-year programs
- Available to Ambulatory Surgery Centers:
 - In the United States, operated by the US government, or operated under a charter of the US Congress
 - Currently accredited by The Joint Commission or other accrediting bodies that deem the site to meet the CfCs for Medicare
- Awarded at the site level
- Qualitative review of your program focused on proactive improvement

The Joint Commission

Key Elements of Certification

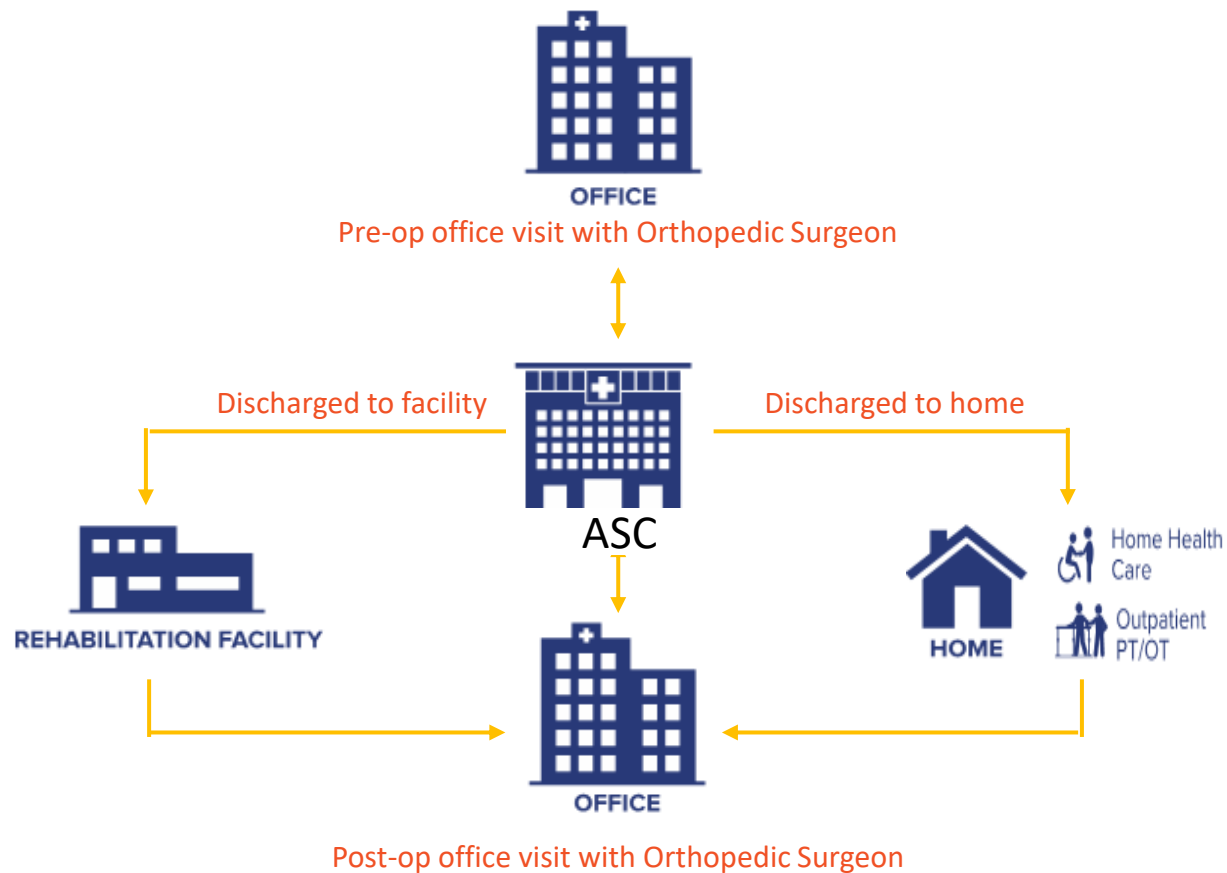


Scope of Advanced Certification



ASC

Scope of Advanced Certification THKR and ACSS



Orthopedic Certification Advanced Paradigm

- ***Patient-centered care*** from consultation through follow-up
- Instructions and advice provided to patients and caregivers
- ***Standardization*** (order sets, etc)
- Staff proficiency in all patient settings and transition of care
- ***Shared decision-making*** with patient throughout continuum of care
- ***Collaboration*** among the clinical team
- ***Ongoing improvement*** processes

Orthopedic Certifications Requirements



Advanced Total Hip and Knee Replacement Certification

Advanced Certification in Spine Surgery



Advanced Orthopedic Certifications

Eligibility Requirements

THKR

- Perform both Total Hip and Total Knee Joint Replacement surgeries
- Participation in the American Joint Replacement Registry
- No annual volume requirements

ACSS

- Perform Laminectomy, Discectomy, Fusion, and related surgeries
- Participation in the American Spine Registry
- Volume of 200 spine surgeries per year

Orthopedic Certification Standards

There are 6 chapters of standards in **E-dition®** and the Comprehensive Certification Manual for Disease-Specific Care Including Advanced Programs for Disease-Specific Care

- CPR: Certification Participation Requirements
- DSPR: Program Management
- DSDF: Delivering or Facilitating Clinical Care
- DSSE: Supporting Self Management
- DSCT: Clinical Information Management
- DSPM: Performance Measurement

DSPR: Program Management

Program Leadership

Medical Director:

- Key Driver of Advanced Elements
- Establishes interdisciplinary Team
- Standardization
- Patient Safety
- Medical Optimization
- Implant Choice
- Uniformity across Continuum
- Consensus amongst practitioners to Limit Variation in practice

Leadership Team defined by the program, usually Medical Director and then a CNO, DOQ and/or Navigator.

DSPR: Program Management Interdisciplinary Team

Including, but not limited to:

- Coordinator/Navigator
- Orthopedic Surgeon(s)
- Anesthesiologist or CRNA
- Nursing Staff

May also include:

- Physician Office Staff
- PAs, APNs
- Therapists
- Rehabilitation
- Home Health Care
- Dietician
- Psychologist
- Financial

Meets regularly to design the program, monitor results and proactively identify areas for improvement.

DSDF: Delivering/Facilitating Care

Clinical Practice Guidelines

THKR and ACSS

Programs are expected to follow the most current evidence-based Clinical Practice Guidelines throughout the continuum of care

- Pre-Operative Evaluation/Optimization
- Post-Operative Care
- Anesthesia
- DVT Prevention
- Early Mobilization
- Pain Management
- Recommendations for Rehabilitation

DSDF: Delivering/Facilitating Care

Clinical Practice Guidelines

THKR

- American Academy of Orthopaedic Surgeons (AAOS)
- National Association of Orthopaedic Nurses (NAON)

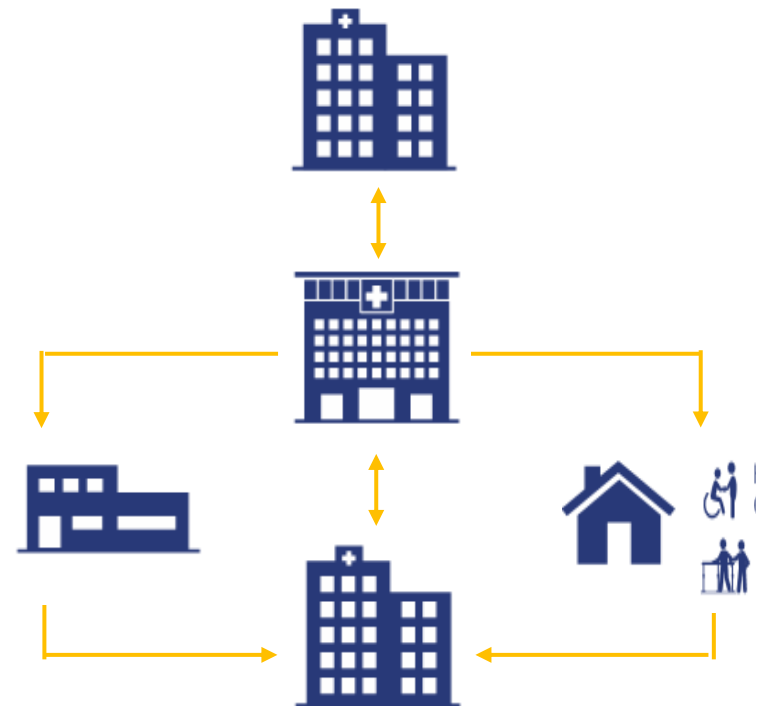
ACSS

- American Academy of Orthopaedic Surgeons (AAOS)
- North American Spine Society (NASS)
- National Association of Orthopaedic Nurses (NAON)
- American Association of Neuroscience Nurses (AANN)

DSDF: Delivering/Facilitating Care

Uniformity and Standardization

- Standardization throughout the continuum of care
- Consistency of all physicians and offices
- No significant outliers
- Standardized order sets
- Consistency of all interdisciplinary areas



DSDF: Delivering/Facilitating Care

Assessment and Evaluation of Patient

- Onset and duration of symptoms, location and severity of pain, and limitations in activity
- Risk and health status
- Functional
- Post-operative reassessment
- Assessments are documented in patient's medical record

Program should track and have strong Functional Outcome data

DSDF: Delivering/Facilitating Care

General and Functional Assessments

THKR	ACSS
General <ul style="list-style-type: none"> • VR-12 • PROMIS (Global-10) 	General <ul style="list-style-type: none"> • VR-12 • PROMIS (Global-10)
Functional <ul style="list-style-type: none"> • HOOS/KOOS • HOOS/KOOS Jr. 	Functional <ul style="list-style-type: none"> • Neck Disability Index (NDI) • Oswestry Disability Index (ODI) • Numeric Rating Scale (NRS) • EQ-5D
Pre and Post-Operative Assessment	

Assessments are documented in patient's medical record

DSDF: Delivering/Facilitating Care

Patient Optimization

Patient Optimization

- **What** steps have been taken to ensure they're optimized?
- **Where** does the optimization take place?
- **Who** is involved?
- **How** is everything communicated between surgeon and the ASC?
- **Where** is documentation of evaluation and optimization included in the patient medical record?

DSSE: Supporting Self Management Patient Education

Areas of Discussion for Patient Education

- Patient Goals
- Pre-Operative Evaluation and Optimization
- Pre-Operative Education
- Infection Prevention and DVT prophylaxis
- Anesthesia
- Discharge Planning
- Pre-Op Home Assessment?
- Therapy sessions
- Other patient education

DSPM: Performance Measurement

Measuring Performance - Process

- Both THKR and ACSS Require Participation in a Registry
 - THKR: American Joint Replacement Registry (AJRR)
 - ACSS: American Spine Registry (ASR)



- The Joint Commission asks that you report a subset of “Standardized” measures calculated by the registry to TJC

No Data required at time of initial application. We just need to see 4 months at the time of initial On-site Review

DSPM: Performance Measurement

Standardized Measures - THKR

Reported to The Joint Commission

- **THKR 1: Regional Anesthesia**
- **THKR 2: Postoperative Ambulation on Day of Surgery**
- **THKR 3: Discharged Home**
- **THKR 4: Pre-operative Functional/Health Assessment**
- **THKR 5: Post-operative Functional/Health Assessment**

DSPM: Performance Measurement

Standardized Measures - ACSS

Reported to The Joint Commission

- **ACSS-01: Surgical Site Infection Rates**
- **ACSS-02: New Neurological Defects**
- **ACSS-03: Unplanned Return Visit to the OR**
- **ACSS-04: Pre-Operative and post-operative Patient Reported Outcomes (PRO's)**

DSPM: Performance Measurement

Proactive Performance Improvement Plan

Takes the form of 5 questions – we'll provide the template

Goals & Objectives

Self-Identified, Common *Examples*

- Standardized Performance Measures
 - Infections
 - Visits to ER
- Staff Compliance
 - Education
- Patient Satisfaction



Action Plan

Activities that are currently underway to achieve or meet the current year's Performance Improvement goals and objectives

Certification

The Onsite Review Experience



Our reviewers are **subject-matter experts** in Joint Replacement and/or Spine Surgery and provide enormous value for your organization:



Provide leading practices to improve/grow the programs they are reviewing



Conduct educationally focused reviews



Lead a collaborative engagement that helps to increase staff awareness and education



Inspire staff to improve the quality of patient care

Certification

The Initial Onsite Review

Be able to demonstrate consistent application of Joint Commission Standards and Clinical Practice Guidelines you've identified

- The ASC determines a ready-date
- 30-day advance notice
- 4 months of data for Performance Measures will need to be uploaded prior to review (Not at time of application)
- 1 reviewer, 2 days
- Reviewer will observe a surgery

The Qualitative, Collaborative Review

Tracer Methodology

- Patients selected to trace
- Using the medical record, processes and protocols as a guide
- Reviewers go wherever the patients go
- Engagement, discussion and observation with all levels of staff

Closing Conference

- Final report will be presented and available through Connect[®]
- Any Requests for Improvement (RFIs) will be identified and explained by the reviewer

Elements of Onsite Review

- Opening conference
- Reviewer planning session
- Individual patient tracers
- Data/System tracer
- Competency, credentialing and privileging discussion
- Special issue resolution session, and report prep
- Closing conference

60-day RFI Resolution Window

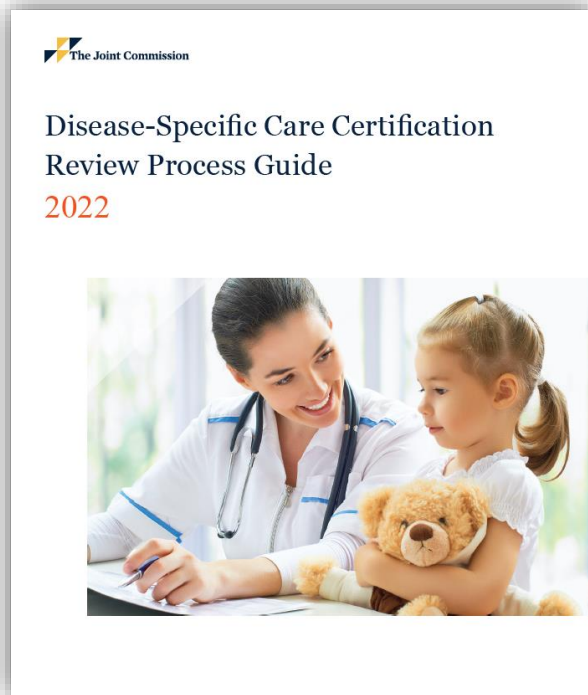
Preparing for Success

The Review Process Guide will inform organizations about how to prepare for the Disease Specific Care onsite certification review, including:

- Identifying ways in which the organization can facilitate the onsite review process
- Describing logistical needs for the onsite review

Details provided

- The purpose of the activity
- Descriptions of what will happen during the session
- Discussion topics, if applicable
- Recommended participants
- Any materials required for the session



THKR and ACSS

Becoming Certified



Advanced Total Hip and Knee Replacement Certification

Advanced Certification in Spine Surgery



Orthopedic Certifications

Roadmap to Application

Connect with Associate Director, ahcquality@jointcommission.org

Pre-Application

- Review Standards in E-dition® and analyze gaps
- Review Standardized Performance Measures
- Identify Clinical Practice Guidelines
- Complete Performance Improvement Plan
- Establish a Ready Date
- Sign Up for registry (AJRR or ASR)

Complete Application on Connect® portal

- No Performance Measure data required

Prepare for Onsite Review

- Use the Review Process Guide on Connect® portal
- Upload most recent 4 months of measure data

Onsite Review

Advanced Orthopedic Certifications

Advertise your Achievement





Thank You

Disclaimer

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