

Disease Specific Care Primary Stroke Center (PSC) Certification Review Agenda

For an organization that does not provide services for mechanical thrombectomy.

Please refer to the Disease Specific Care Review Process Guide for additional information. All times are local.

	Activity	Organization Participants
8:00-9:00 am	Opening Conference <ul style="list-style-type: none"> Reviewer greeting and introductions Introduction of program staff Brief review of agenda Orientation to Program Topics to be covered include: <ul style="list-style-type: none"> Program leadership Program interdisciplinary team composition Program design and integration into hospital Program mission and goals for care Population characteristics and needs Program selection and implementation of clinical practice guidelines (CPG) Program evaluation of CPG use and deviation monitoring Overall program improvements implemented or planned Q & A Discussion	<ul style="list-style-type: none"> Program Clinical and Administrative Leadership Individuals responsible for performance improvement processes within the program and, as applicable, the organization Others at the discretion of the organization
9:00–9:30 am	Reviewer Planning Session	<ul style="list-style-type: none"> Program representative(s) who can facilitate patient selection and tracer activity Others HCO may want
9:30 am–12:30 pm	Individual Tracer Activity	Program representative(s) that can facilitate patient selection and tracer activity
12:30-1:00 pm	Reviewer Lunch	
1:00–2:00 pm	System Tracer–Data Use Session Discuss how data is used by program to track performance and improve practice and/or outcomes of care	Interdisciplinary Team and those involved in Performance Improvement

Disclaimer: Recording or transcribing this review is strictly prohibited, including the recording and transcribing that can occur with video conference applications. Discovery of any recording activities will result in the immediate cessation of the review and denial of certification.

	<p>Discuss selected performance measures, including:</p> <ul style="list-style-type: none"> - Selection process - Aspects of care and services and outcomes that measures address - Data collection processes (Four months of data for initial certification and 12 months of data for recertification) - How is data reliability and validity conducted? - Reporting and presentation of data - Improvement opportunities discovered through data analysis - Improvements that have already been implemented or are planned based on performance measurement - Discuss patient satisfaction data, including improvements based on feedback 	
2:00-3:00 pm	<p>Competence Assessment/Credentialing Process</p> <ul style="list-style-type: none"> • Orientation and training process for program • Methods for assessing competence of practitioners and team members • Inservice and other education and training activities provided to program team members <p>Review of at least one file per discipline of those staff involved in the program</p> <p>Provider Files</p> <ul style="list-style-type: none"> • Licensure • DEA Licensure • Most recent reappointment letter. • Board certification • Privileges and applicable supporting documents • OPPE or FPPE (two most recent, as applicable) • CME or attestation for CME <p>Staff Files</p> <ul style="list-style-type: none"> • Licensure (if applicable) • Certification (if applicable) • Job description • Most recent performance evaluation • Program Specific <i>Orientation</i> Education/Competencies • Program Specific <i>Ongoing</i> Education/Competencies 	<ul style="list-style-type: none"> • Individuals responsible for Program Education • Medical Staff Office Personnel • Human Resources
3:00-3:30 pm	<p>Summary Discussion</p> <p>This time will be utilized to have a final discussion prior to the reviewer's report preparation and the exit conference. Topics that may be discussed include:</p> <ul style="list-style-type: none"> • Any issues not yet resolved (IOUs) • The identified Requirements For Improvement (RFIs) • What made the review meaningful to the team 	

Disclaimer: Recording or transcribing this review is strictly prohibited, including the recording and transcribing that can occur with video conference applications. Discovery of any recording activities will result in the immediate cessation of the review and denial of certification.

	<ul style="list-style-type: none"> • Sharing best practices to inspire quality improvement and/or outcomes • Educative activities of value to the program (i.e., knowledge sharing related to CPGs or the latest scientific breakthroughs) 	
3:30-4:00 pm	Reviewer Report Preparation	
4:00-4:30 pm	Program Exit Conference	<ul style="list-style-type: none"> • Program Leadership • Hospital Leadership • Interdisciplinary Team Members

Disclaimer: Recording or transcribing this review is strictly prohibited, including the recording and transcribing that can occur with video conference applications. Discovery of any recording activities will result in the immediate cessation of the review and denial of certification.