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Roster

Advancing Measurement of Diagnostic Excellence for Better Healthcare Initiative: Summer 2023 – Fall 2025

Committee Members

Matt Austin, PhD

Associate Professor, Johns Hopkins Armstrong Institute for Patient Safety and Quality
Baltimore, Maryland

Dr. Matt Austin is an associate professor at the Johns Hopkins University School of Medicine and a principal faculty member at the Armstrong Institute for Patient Safety and Quality. His research focuses on performance measurement in health care. Dr. Austin's current research interests include understanding the role of transparency of quality and safety data in driving improvements in care delivery, measuring disparities in the quality of care, and measuring the diagnostic performance of hospitals. Dr. Austin currently provides strategic guidance to The Leapfrog Group on performance measures for their annual Leapfrog Hospital Survey, Hospital Safety Grade, and Ambulatory Surgery Center Survey.

Rosemary "Rosie" Bartel, MA

Patient Advisor, Institute for Patient and Family Centered Care
Chilton, Wisconsin

Mrs. Rosie Bartel is a patient advocate, caregiver, educator, widow, mother, and grandmother. In August of 2009, she underwent a total right knee replacement that developed into a methicillin-resistant *Staphylococcus aureus* (MRSA) infection. This healthcare acquired infection led to numerous surgeries, hospitalizations, blood transfusions, incidents of septic shock, and ultimately an amputation. She has also suffered from additional infections, antibiotic misuse, cancer, and other health challenges. Mrs. Bartel has served as caretaker to her younger sister with breast cancer and recently lost her husband to undiagnosed cancer. Mrs. Bartel has turned these life-changing events into her passion to advocate for the patient's role in improving patient safety and diagnosis.

Sigall Bell, MD

Associate Professor of Medicine, Harvard Medical School
Boston, Massachusetts

Dr. Sigall Bell is a physician-researcher, healthcare innovator, and associate professor of medicine at Harvard Medical School. As Director of Patient Safety and Discovery at OpenNotes, Beth Israel Deaconess Medical Center, and co-Director of Research at the National Collaborative for Accountability and Improvement, Dr. Bell's work concentrates on patient engagement, diagnostic excellence, and equity. Her research on OpenNotes is recognized as a "transforming concept" in patient safety and has been cited by the National Academies of Medicine, the National Quality Forum (NQF) telemedicine

diagnostic measures development, and the Institute for Healthcare Improvement (IHI) National Action Plan. Through several Agency for Healthcare Research and Quality (AHRQ) grants, her research led to the first patient-centered framework for diagnostic breakdowns and demonstrates that health information transparency and the unique knowledge of patients and families can help prevent ambulatory diagnostic safety blind spots. A recipient of the Arnold P. Gold professorship for humanism in medicine and a contributor to AHRQ medical liability reform grants, she has trained over 1,000 clinician-leaders in medical error disclosure, contributed to national guidelines on transparent communication after harmful events, and co-developed speaking up climate and disclosure climate measures. Dr. Bell's work aims to develop the evidence base, systems, and culture to make patient and family engagement an expected, supported, and celebrated norm.

Joseph Cerimele, MD, MPH

Professor, University of Cincinnati School of Medicine
Cincinnati, Ohio

Dr. Joseph Cerimele is a professor and attending physician in the Department of Psychiatry and Behavioral Neuroscience at the University of Cincinnati College of Medicine. His professional and clinical research interests include primary care psychiatry, epidemiology and treatment of individuals with bipolar disorder in primary care, and health outcomes research. Recently, Dr. Cerimele completed clinical research including leading one arm of a clinical trial (PCS-1406-19295) to compare the treatment experience, engagement, clinical and recovery-oriented outcomes of patients randomized to one of two models of integrated psychiatric/primary care. Current research includes a National Institute of Mental Health (NIMH) funded project evaluating measurement-based care in individuals with bipolar disorder receiving treatment in primary care, and a clinical trial evaluating use of measures to inform mood disorder diagnosis in young adults. Current clinical responsibilities include outpatient clinical care in a mood disorders clinic, and in a primary care clinic. Dr. Cerimele supervises resident physicians in clinical practice including on systematic strategies for diagnosis, and mentors residents in clinical research projects. Additionally, Dr. Cerimele is a Deputy Editor at the Journal of the Academy of Consultation-Liaison Psychiatry, and a Fellow of the Academy of Consultation-Liaison Psychiatry, a subspecialty organization that advances integrated psychiatric care for the medically ill.

Melissa "Missy" Danforth, BA

Vice President of Health Care Ratings, Leapfrog Group
Washington, District of Columbia

Ms. Missy Danforth is the Vice President of Health Care Ratings at The Leapfrog Group, a Washington, DC-based not-for-profit organization working to make giant leaps forward in the safety, quality, and affordability of healthcare. Ms. Danforth leads Leapfrog's performance measurement, data collection, and public reporting programs including the Leapfrog Hospital and Ambulatory Surgery Center Surveys, the Leapfrog Hospital Safety Grade, Leapfrog's Value-Based Purchasing Program. She is currently leading a four-year project funded by the Gordon and Betty Moore Foundation to develop and measure performance on national standards of diagnostic excellence in hospitals. Ms. Danforth currently serves on the Consensus Standards Approval Committee (CSAC) at Battelle and is the past co-chair of NQF's Diagnostic Quality Committee. She also serves on the Policy Committee of the Society to Improve Diagnosis in Medicine (SIDM) and on several national technical expert panels focused on measuring patient harm and improving health equity.

Christina Davidson, MD

Vice Chair of Quality, Patient Safety & Health Equity, Baylor College of Medicine
Houston, Texas

Dr. Christina Davidson is a board-certified Maternal Fetal Medicine specialist at Baylor College of Medicine. She earned her bachelor's degree in chemical engineering from Howard University and her medical degree from the University of Texas Medical School at Houston, where she also completed her fellowship in Maternal Fetal Medicine. Dr. Davidson joined Baylor College of Medicine in 2007 where she currently serves as the Vice Chair of Quality, Patient Safety, and Health Equity for the Department of Obstetrics and Gynecology. Dr. Davidson is also System Chief Health Equity Officer and Chief Quality Officer for Obstetrics and Gynecology at Texas Children's Hospital, is Chair of the Society for Maternal-Fetal Medicine Patient Safety and Quality Committee and is past co-chair of the Obstetrics committee of the Texas Collaborative for Healthy Mothers and Babies, which is the state perinatal quality collaborative. Dr. Davidson's areas of interest include medical complications of pregnancy, VBAC, and health equity.

William Brendle Glomb, MD, FCCP, FAAP

Chief Medical Officer, Waco Family Medicine
Waco, Texas

Dr. Glomb is a graduate of Rice University with degrees in Chemical Engineering and Mathematics. He completed his medical training at the University of Texas Medical Branch, his pediatric internship and residency at Scott & White Hospital - Texas A&M University College of Medicine, and his fellowships in the Division of Neonatology and Pediatric Pulmonology at Children's Hospital Los Angeles - University of Southern California Keck School of Medicine. Dr. Glomb is a Fellow of both the American College of Chest Physicians and of the American Academy of Pediatrics (AAP). He served as Medical Director of the Sleep Physiology and Neurodiagnostic Laboratory of the Dell Children's Medical Center of Central Texas before going to the Texas Health and Human Services Commission where he was the Chief Medical Director and oversaw various programs including Texas Medicaid and CHIP, Texas HealthSteps, Texas Women's Health Program, and oversaw new innovative projects for Medicaid children which were designed to address access-to-care and quality-related issues. He has served on various federal quality care committees and advisory panels (AHRQ, NQF, HRSA, et al). He is the Co-Chair of the TMA Standing Committee on Medicaid, CHIP, and the Uninsured and a member of the TPS Practice Management Committee, Fetus and Newborn Committee, and Committee on Medicaid, CHIP, and the Uninsured. Dr. Glomb previously served as Senior Medical Director for Superior HealthPlan, a Centene Corporation company, where he oversaw the Quality Practice Advisors for the Alternative Payment Models and Value-Based Contracting programs. He is currently the Chief Medical Officer of Waco Family Medicine, a large FQHC, and actively practicing.

Joseph A. Grubenhoff, MD, MSCS

Medical Director, Diagnostic Safety Program at Children's Hospital Colorado
Denver, Colorado

Dr. Joseph A. Grubenhoff is an associate professor of pediatrics and emergency medicine in the School of Medicine at the University of Colorado. He is also the medical director of the Diagnostic Safety Program at Children's Hospital Colorado. He graduated from St. Louis University Medical School (2002) and completed his pediatric residency (2005) and pediatric emergency medicine fellowship (2009) at the University of Colorado. His research focuses on understanding the barriers to diagnostic safety event reporting, identifying missed diagnostic opportunities through active surveillance, and developing

quality improvement initiatives using aggregated data from diagnostic safety events. He has partnered with organizations including the Children's Hospital Association Patient Safety Organization, AHRQ, and AAP to develop resources to support diagnostic safety in children.

Carole Hemmelgarn, MS

Senior Director of Education, MedStar Institute for Quality and Safety
Denver, Colorado

Ms. Carole Hemmelgarn is the Director for the Executive Master of Clinical Quality, Safety, & Leadership at Georgetown University, and the Senior Director of Education at the MedStar Institute for Quality & Safety. Ms. Hemmelgarn received a master's degree in patient safety leadership from the University of Illinois at Chicago, and a second master's degree in health care ethics from Creighton University. She sits on the Leapfrog Patient & Family Caregiver Expert Panel, Board of Quality, Safety and Experience at Children's Hospital Colorado, Clinical Excellence Council for Colorado Hospital Association, ABIM Foundation, Patient Advisory Committee and the Board of Directors for the Collaborative for Accountability and Improvement, and the Coordinating Committee for NQF. She is also a founding member of Patients for Patient Safety US.

Barbara Jones, MD, MSCI

Associate Professor, University of Utah
Salt Lake City, Utah

Dr. Barbara Jones is a practicing pulmonary and critical care physician and associate professor at the University of Utah with a focus on understanding and improving pneumonia care and outcomes. Her research is funded by the Centers for Disease Control and Prevention (CDC), Veterans Affairs (VA), and Gordon and Betty Moore Foundation and combines several informatics methods including population analytics, qualitative inquiry, and computerized decision support to examine variation in treatment and outcomes for pneumonia. Leveraging the electronic health record to include diverse settings in a learning health system framework is central to her work. Dr. Jones has successfully applied data extraction techniques including computer algorithms and natural language processing (NLP) to extract clinical information from the electronic health record for research, quality improvement, and decision support. She has developed and validated electronic measures of quality of the pneumonia diagnosis as well as hospital-acquired pneumonia and tested both measure interoperability between different healthcare systems and usability of diagnostic quality measures with physicians as feedback for continuous learning. Dr. Jones is committed to enhancing measurement of clinical excellence that can be leveraged to improve care and support clinicians, particularly for diseases that carry diagnostic uncertainty.

Michael Kanter, MD

Professor and Chair, Kaiser Permanente Bernard J. Tyson School of Medicine
Pasadena, California

Dr. Michael Kanter has had oversight of the quality of care provided by 22,000 physicians to 12.2 million patients within the Kaiser Permanente healthcare system and was responsible for the development of the organization's national quality strategy. He has a wide range of interests in clinical quality and patient safety and has designed and implemented a new model of care for chronic disease and prevention called Complete Care, which includes an interactive patient portal and proactive customized checklist that helps to increase the reliability of ambulatory care as well as patient engagement. He designed and implemented KP Sure Net, a program to decrease missed or delayed diagnoses and

increase medical safety. In addition, Dr. Kanter oversaw the creation of a language concordance program that matched bilingual physicians to patients with limited English-speaking abilities, and created a cardiovascular mortality reduction program that achieved a 50 percent reduction in the incidence of acute myocardial infarction from 2000 to 2014, eliminating many health disparities among African Americans in the Medicare population. He has authored more than 100 articles published in peer-reviewed journals including The New England Journal of Medicine, Journal of the American Medical Association (AMA), as well as Harvard Business Review. He has co-authored chapters in five books and is a frequent speaker at the Institute for Healthcare Improvement, National Patient Safety Foundation, and Diagnostic Errors in Medicine conferences and meetings.

Joseph Kunisch, PhD, RN-BC, CPHQ

Vice President of Quality Programs, Harris Health System
Houston, Texas

Dr. Joseph Kunisch is a graduate of the University of Colorado Denver holding a master's degree in clinical informatics and a PhD in Health Information Technology. Dr. Kunisch also serves as an adjunct assistant professor at the University of Texas School of Biomedical Informatics. He has over 12 years of clinical experience, in addition to 20 years of experience in the field of quality measurement and clinical informatics. Dr. Kunisch has served in an advisory capacity on various Technical Expert Panels including NQF's Improving Diagnostic Quality & Safety/ Reducing Diagnostic Error: Measurement Considerations Committee. Throughout his career, Dr. Kunisch has shared his knowledge and expertise of quality measurement science and the application of quality measurement in the clinical domain. Currently, he serves in the role of Vice President of Quality Programs for a large, integrated public health system. In this role, he leads the department responsible for overseeing the quality and improvement programs focused on providing the highest standards of equitable care to a highly vulnerable population.

Prashant Mahajan, MD, MPH, MBA

Professor of Emergency Medicine and Pediatrics, Chair, Department of Emergency Medicine, and William G. Barsan Collegiate Professor of Emergency Medicine at University of Michigan
Ann Arbor, Michigan

Dr. Prashant Mahajan is certified in pediatrics and pediatric emergency medicine. In addition, he has a master's degree in public health (health administration and policy) and a master's degree in business administration. Dr. Mahajan is currently the Chair, Section of Emergency Medicine for the American Academy of Pediatrics. His research interests are in infection or inflammation and in the area of clinician diagnostic decision making. He has been serially funded by National Institutes of Health (NIH) for the evaluation of febrile infants with the use of novel RNA expression analysis using microarrays to define bacterial and non-bacterial biosignatures. Dr. Mahajan and has received AHRQ funding to study diagnostic errors in the pediatric emergency setting. In addition, he has served as an expert on NQF's Improving Diagnostic Accuracy Committee and NQF's Improving Diagnostic Quality & Safety/ Reducing Diagnostic Error: Measurement Considerations Committee. Dr. Mahajan represents the American Academy of Pediatrics on the Coalition to Improve Diagnosis, a collaboration of more than 60 leading healthcare organizations focused on advocacy, enhanced federal funding towards patient safety research and instituting systems level changes to reduce patient harm from medical errors.

Raquel Mayne, MPH, MSN, RN, CPHQ

Vice President of Quality Management, Phelps Hospital Northwell Health
Sleepy Hollow, New York

Ms. Raquel Mayne has over 20 years of experience as a registered nurse, starting her career in a pediatric intensive care unit (ICU). For the last 15 years, she has worked in quality and is currently the Vice President of Quality Management at Phelps Hospital Northwell Health, where she oversees performance improvement activities, infection prevention, regulatory and accreditation and nursing quality. Ms. Mayne is also an adjunct lecturer at CUNY Lehman, where she teaches undergraduate health service administration students Quality Improvement and Research Methods. She has expertise in performance measurement, quality reporting, value-based purchasing, physician quality, and patient safety. Ms. Mayne is currently a doctoral student at Johns Hopkins Bloomberg School of Public Health, where she is studying health care quality and patient safety.

Nicholas Meo, MD

Associate Medical Director of Quality and Patient Safety, UW Medicine – Harborview Medical Center
Seattle, Washington

Dr. Nicholas Meo is an assistant professor in the Department of Medicine at the University of Washington. He serves as a hospitalist physician and as Associate Medical Director of Quality Improvement and Patient Safety at Harborview Medical Center in Seattle, Washington. Dr. Meo's interests span safety measurement and the novel application of patient safety science as well as the interface of safety and equity in safety net settings. He oversees the diagnostic excellence program at Harborview Medical Center and works to redesign systems to reduce harm from diagnostic error. Dr. Meo received a Bachelor of Science in Bioengineering from University of California-San Diego, and a Doctor of Medicine from Mount Sinai School of Medicine. Dr. Meo is board-certified in internal medicine; he completed his internal medicine residency and a quality improvement chief residency at the University of Washington

Matthew Nielsen, MD, MS, FACS

Chair, Science and Quality Council at American Urological Society
Durham, North Carolina

Dr. Matthew Nielsen is The John Sloan Rhodes and John Flint Rhodes Distinguished Professor and Chair for the UNC Department of Urology, where he has received the UNC Health Care System Physician Friend of Nursing Award and the H. Fleming Fuller, MD Award in recognition of his service as a physician leader. He also serves on the adjunct faculty in the Departments of Epidemiology and Health Policy & Management in the UNC Gillings School of Global Public Health. His clinical practice focused in urologic oncology links with his research in medical decision making, cancer care quality and implementation science and is nationally recognized by the Rising Stars in Urology Research Award. In 2018, he was recognized as Young Urologist of the Year by the American Urological Association. Dr. Nielsen is also actively engaged in quality improvement and patient safety efforts as Associate Director of the UNC Institute for Healthcare Quality Improvement and UNC Faculty Physicians' Director of Quality. He previously served as Chair of the American Urological Association (AUA) Quality Improvement and Patient Safety (QIPS) Committee and currently serves as Chair of the AUA Science and Quality Council, overseeing and coordinating activities across AUA's QIPS, Data/Registry, and Guidelines Committees. Dr. Nielsen has also served on the American College of Physicians (ACP) High Value Care Task Force and Performance Measurement Committee. In 2019, he was appointed to the Centers for Medicare and Medicaid Services' Technical Expert Panel for the Centers for Medicare and Medicaid Services (CMS) Quality Measure Development Plan and Quality Measure Index.

Irit R. Rasooly, MD, MSCE

Assistant Professor, Children's Hospital of Philadelphia, University of Pennsylvania
Philadelphia, Pennsylvania

Dr. Irit R. Rasooly is a pediatric clinician researcher with a focus on diagnostic excellence. She leads the Children's Hospital of Philadelphia Center for Diagnostic Excellence and has research funding from AHRQ. Dr. Rasooly has served as medical director of the newly formed Children's Hospital of Philadelphia (CHOP) Center for Diagnostic Excellence, where she is responsible for establishing and implementing systems for identifying and evaluating opportunities to improve diagnosis. She developed a database and dashboard for evaluating diagnosis at CHOP, leveraging patient grievances, clinician reports, safety team processes, and existing revisit/readmission review committees to identify cases for review. She has trained dozens of clinicians at CHOP in the use of SaferDx and DEER taxonomy and overseen review of over 500 cases. In addition, Dr. Rasooly has an AHRQ career development award focused on improving diagnosis of child abuse and is a site investigator of an AHRQ R18 Center for Diagnostic Excellence award. She has led two large pediatric studies evaluating opportunities to improve diagnosis in pediatric hospital readmissions and in emergent ICU transfers and is launching a multi-center evaluation of emergent ICU transfers.

Kimberly R. Rodgers

Certified Patient Advocate
Chicago, Illinois

Ms. Kimberly Rodgers is an African American woman who suffered a stroke at the age of 43 years old. The stroke occurred while Ms. Rodgers was a caregiver to her father who suffered from a stroke just four years prior. Prior to her stroke, Ms. Rodgers was concerned about her health and began to experience medical issues, which her doctors dismissed as episodic, and instead of conducting a full physical recommended stress management classes and a nutritionist. Ms. Rodgers' symptoms worsened over time, and after experiencing vision loss, weakness in the face, and confusion she took herself to the emergency department where staff informed her that she was suffering from a stroke. After her stroke, Ms. Rodgers' neurologist asked her to join a hospital board to educate minority communities and women about strokes and preventive measures through the Community Engagement for Early Recognition and Immediate Action in Stroke (CEERIAS) program. Ms. Rodgers has served on two boards at Northwestern Hospital, helping to provide better approaches to bridging the healthcare gap to minority populations. She speaks at events and conferences about her misdiagnosis journey, hoping to inspire others to be more involved in their diagnostic process. She believes that all patients need to advocate for themselves and that clinicians should give patients the opportunity to become meaningful members of the diagnostic team.

John Sather, MD

Director of Patient Safety and Quality, Department of Emergency Medicine, Yale School of Medicine
New Haven, Connecticut

Dr. John Sather currently serves as the Director of Patient Safety and Quality for the Department of Emergency Medicine at the Yale School of Medicine. He has been instrumental in the creation of a quality measure database for the department and clinical guidelines for the management of critically ill patients within the Yale-New Haven Health System. His research is focused on the improvement in critical care delivery, transitions in critical care, and the reduction of diagnostic error. He is a Principal

Investigator (PI) of sequential Diagnostic Excellence Initiative awards from the Gordon and Betty Moore Foundation to develop a suite of measures of diagnostic performance in Pulmonary Embolism (PE) and implement them in the American College of Emergency Physicians (ACEP) clinical data registry. He also serves as project lead on ACEP's Emergency Quality Network PE initiative, leading a national quality improvement project to enhance diagnostic quality for acute PE and deep vein thrombosis. Dr. Sather's prior work includes leading the AHRQ funded Patient Safety Learning Laboratory project at Yale that applied system engineering and process improvement to inter-hospital transfer care of patients with intracranial hemorrhage. Dr. Sather is an established educator at the undergraduate and graduate medical education levels as co-creator of the clinical reasoning curriculum for the School of Medicine and teacher of a popular weekly seminar in clinical reasoning for the Emergency Medicine clerkship.

David Seidenwurm, MD, FACR

Physicians Alliance Chief Medical Officer, Sutter Health
Sacramento, California

Dr. David Seidenwurm is a neuroradiologist and diagnostic radiologist with Sutter Medical Group in Sacramento, CA. Currently, he is Sutter Physicians Alliance Chief Medical Officer, Sutter Medical Foundation Quality and Safety medical director and a Sutter Care at Home and National Pace Partners board member. Dr. Seidenwurm majored in philosophy at Stanford and concentrated in neuroscience at Harvard Medical School. After his internship at Kaiser San Francisco and Diagnostic Radiology Residency at Stanford, he was a Fellow in Neuroradiology at NYU. Subsequently, he was acting Director of Neuro MRI at NYU and assistant professor of radiology at UCSF. He has authored numerous peer reviewed scientific papers, consensus statements and editorial commentaries. He has been Associate Editor of Radiology and Editorial Board member of Diagnostic Imaging. His writing has appeared in publications ranging from NEJM and JAMA to The New Yorker and The New York Times. Dr. Seidenwurm holds numerous positions related to quality measurement and consensus development related to value-based payment programs. He has chaired or co-chaired advisory and working panels regarding clinical quality and/or cost of care performance measures and practice guidelines. He is past chair of the American College of Radiology (ACR) Metrics Committee and chair of the American Society of Neuroradiology (ASNR) Quality Safety and Value committee. He has served the ASNR as Secretary and is a current member of the Advisory Council. Recently, he was awarded his second Gordon and Betty Moore Foundation Diagnostic Excellence grant in conjunction with the Acumen. He has been active with NQF on the Measure Applications Partnership (MAP) Clinician Work Group, Diagnostic Quality and Safety, Affordability and Patient Safety groups.

Hardeep Singh, MD, MPH

Co-Chief, Health Policy, Quality & Informatics, VA Center of Innovation and Baylor College of Medicine
Houston, Texas

Dr. Hardeep Singh is a professor of medicine at the Center for Innovations in Quality, Effectiveness and Safety (IQuEST) based at the Michael E. DeBakey VA Medical Center and Baylor College of Medicine, Houston. He leads a portfolio of multidisciplinary patient safety research related to measurement and reduction of diagnostic errors in health care and improving the use health information technology. Dr. Singh's research has informed several national and international patient safety initiatives and policy reports, including those by the National Academy of Medicine (NAM), AHRQ, AMA, ACP, CDC, OECD, and the WHO. He serves as a nominated member of National Academies' Board of Health Care Services and is an elected Fellow of the American College of Medical Informatics for significant and sustained contributions to the field of biomedical informatics. His contributions include co-developing the "ONC

SAFER Guides" which provide national recommendations for safe electronic health record use, co-chairing or participating on several national panels and workgroups on measuring and improving safety and developing pragmatic resources and tools to promote patient safety and diagnostic excellence in clinical practice. Dr. Singh has received several prestigious awards for his pioneering work, including the AcademyHealth Alice S. Hersh New Investigator Award in 2012, the Presidential Early Career Award for Scientists and Engineers (PECASE) from President Obama in 2014, the VA Health System Impact Award in 2016, and the 2021 John M. Eisenberg Patient Safety and Quality Award for Individual Lifetime Achievement.

Julia Skapik, MD, MPH, FAMIA

Chief Executive Officer, Informatics for Health
Bethesda, Maryland

Dr. Julia Skapik is a board-certified Internist and Clinical Informaticist. As Chief Medical Information Officer at NACHC, she led the development of next-generation HIT data infrastructure, a unified data dictionary for community health, public health projects across the clinical and social spectrum, and a curriculum for informatics and human-centered design. Dr. Skapik is an ongoing leader in HIT standards development through her work as the Chair Elect for the Board of HealthLevel7 (HL7) International and a Director in HL7 Europe. Prior to NACHC, she served as the Chief Health Information Officer for Cognitive Medical Systems, where she supported federal and private healthcare efforts in military health, care coordination, and clinical quality improvement. During her time as Senior Medical Informatics Officer at Office of the National Coordinator for Health Information Technology (ONC), Dr. Skapik worked to foster broad HIT stakeholder coordination and engagement, standards development, terminology, ONC certification, and electronic clinical quality measure (eCQM) and clinical decision support development. She is currently a practicing community health primary care physician with Neighborhood Health of Virginia.

Alexis Snyder, BA

Patient and Stakeholder Engagement Specialist
Brookline, Massachusetts

Alexis Snyder is a Patient and Stakeholder Engagement Specialist. She advises through consultations and workshops on best practices and strategies for authentic engagement to ensure the patient and family voice, as well as the voice of the greater community and the underserved is always present and well represented. As a parent and caregiver of a young adult with complex medical needs and rare disease, Ms. Snyder has a unique perspective on healthcare delivery and the systems of care available to patients, including diagnostics. She is a strong advocate, advisor and facilitator who lends her talents to several regional and national projects and organizations that include The Patient Centered Outcomes Research Institute (PCORI), CMS, NQF, Academy Health, and the Health Information and Technology Advisory Committee of the Office of the National Coordinator. She is the Co-Author and Co-Editor of, *The Patient and Health Care System: Perspectives on High-Quality Care* (Springer 2020). Additionally, Ms. Snyder and her daughter work to spread awareness and understanding for invisible disabilities. Her blog series, *Invisible Disabilities*, has received global recognition.

Leslie Tucker, BA

Senior Policy Advisory, Society to Improve Diagnosis in Medicine
Alexandria, VA

Ms. Leslie Tucker serves as Senior Policy Advisor to SIDM, where she works to raise the visibility and

salience of diagnostic excellence as the very foundation of safe, equitable, high-value care, and to promote the development, dissemination and implementation of policies, tools, and methods to improve diagnostic safety and quality. She has more than three decades of experience leading health policy development, advocacy and implementation for the nation's leading public, private, academic, and philanthropic organizations working to improve health care. Prior to joining SIDM she was vice president of policy for the American Board of Internal Medicine and ABIM Foundation, where she worked to advance medical professionalism as a force for improving quality and was closely involved with the Choosing Wisely® Campaign since its inception. Prior to ABIM/F, she was a senior program officer in The Pew Charitable Trusts HHS program after serving as director of the Washington, D.C. office for a large and successful Pew-funded public health advocacy initiative. At the state level, Ms. Tucker led strategic planning, policy, and outreach at the Rhode Island Department of Human Services, leading design and implementation of newly enacted federal and state welfare reforms and Medicaid SCHIP expansions. Her earlier service includes government relations and rural practice support for the American Academy of Family Physicians (AAFP), senior Legislative Assistant to U.S. Sen. Alan Simpson (R-WY), and as a health policy analyst to the U.S. House of Representatives Select Committee on Aging. Ms. Tucker graduated with honors from Yale.

Divvy Uphadyay, MD, MPH

Program Lead on Committee to Improve Clinical Diagnosis, Geisinger Health System
Danville, Pennsylvania

Dr. Divvy Upadhyay leads diagnostic safety efforts at Geisinger along with the organization's Committee to Improve Clinical Diagnosis and the Division of Quality, Safety and Patient Experience. He is currently working to embed diagnostic safety in real-time patient safety/risk management infrastructure aided by his experience working full time on diagnostic safety through an exciting opportunity to translate research to meaningful implementation within a health system. Preliminary groundwork at Geisinger on diagnostic errors received a boost in 2017 through a strategic collaboration with researchers to establish a "Safer Dx Learning Lab" – a system-wide diagnostic safety surveillance program with a large portfolio of research initiatives funded by the Moore Foundation. Dr. Upadhyay led this initiative at Geisinger as the Researcher-in-Residence and Site PI of the Lab and simultaneously assumed a key operational role in the organization. His work at Geisinger has directly informed and influenced diagnostic safety tools developed through organizations such as IHI, The Leapfrog Group and AHRQ. Dr. Upadhyay serves on the national advisory panel for The Leapfrog Group's "Recognizing Excellence in Diagnosis," an initiative to publicly report/recognize hospitals for preventing patient harm due to diagnostic errors. He is Co-Chair of the Practice Improvement Committee of the Society to Improve Diagnosis in Medicine. He also serves as a Faculty for Health Systems Sciences/Patient Safety at the Geisinger Commonwealth School of Medicine. Previously, he was in Washington, D.C. conducting health policy research and analysis as the Senator Lister Hill Fellow with journal Health Affairs and as an associate at the Urban Institute.

Valerie Vaughn, MD, MSc

Director of Hospital Medicine Research, University of Utah
Salt Lake City, Utah

Dr. Valerie Vaughn is a practicing hospitalist and the Director of Hospital Medicine Research in the Division of General Internal Medicine at the University of Utah. Her research focuses on improving the safety of hospitalized patients with common infections. To do so, she has focused on combating diagnostic error and overuse, particularly antibiotic overuse at transitions of care. As a practicing hospitalist, Dr. Vaughn works to understand the role hospitalists play in diagnostic error and

inappropriate antibiotic prescribing. These interests span various areas, including understanding drivers of appropriate use, physician decision-making and cognitive error, organizational culture, and accurate development and use of measures. With work funded by the Gordon and Betty Moore Foundation, Dr. Vaughn successfully had two measures related to inappropriate diagnosis of infections endorsed by NQF. Those measures are currently in use, and improving care, in 69 Michigan hospitals and 12 Mountain West critical access hospitals. She is now working with the CDC to develop new metrics related to appropriate antibiotic use for hospitalized patients. Dr. Vaughn has authored over 60 peer-reviewed publications including in JAMA, BMJ, JAMA Internal Medicine, and Annals of Internal Medicine. She also serves as hospitalist lead for the Antimicrobial Use Initiative within the Hospital Medicine Safety Consortium which helps hospitals use their own data to improve the care of patients with infection. As Director of Hospital Medicine research at the University of Utah, Dr. Vaughn runs the Utah Quality Advancement Laboratory (UQuAL) which includes a research and quality mentorship program, UQuAL Scholars.

Emily Volk, MD, MBA, FCAP

President, College of American Pathologists
Louisville, Kentucky

Dr. Emily Volk received her undergraduate and medical degree from the University of Missouri-Kansas City and her Master of Business Administration from the University of Massachusetts. She completed her residency in Anatomic and Clinical Pathology at the Cleveland Clinic Foundation and completed a fellowship in Cytopathology at the William Beaumont Hospital in Royal Oak, Michigan. Prior to her current position as Vice President of System Pathology and Laboratories before joining the University of Louisville Health, she was Chief Medical Officer at Baptist Health in Southern Indiana; senior vice president of clinical services at the University Health System, San Antonio, Texas; and clinical assistant professor of pathology at the University of Texas Health Long School of Medicine. Dr. Volk has been President of College of American Pathologists (CAP) since 2021 and has served on the CAP's Board of Governors since 2013. She has been an active member of the organization for more than 20 years. Dr. Volk has served on various councils and committees during that time, including as chair and vice-chair of the Council on Government and Professional Affairs; chair of the Pathologists Quality Registry Ad Hoc Committee; Measures and Performance Assessment Subcommittee; the Editorial Board of Archives of Pathology and Laboratory Medicine; and has been active in the CAP Foundation's See, Test and Treat program that brings the power of diagnostic medicine to medically underserved populations. Under her leadership, CAP has significantly widened its portfolio of work on an ecosystem of approaches that will have significant cumulative effect on diagnostic safety and excellence.

Kevin P. Wake, MS, SCDA, CMR

President, Uriel E. Owens Sickle Cell Disease Association of the Midwest
Kansas City, Kansas

Mr. Kevin P. Wake has a bachelor's degree in human biology from the University of Kansas and worked in pharmaceutical sales and management for 23 years before taking an early retirement due to health complications from sickle cell disease. Mr. Wake grew up on his family's dairy farm in Leavenworth, Kansas. He and his two brothers all have lived with sickle cell disease. After his career, he received his master's degree in healthcare informatics from Walden University and a Community Health Worker certification from the Sickle Cell Disease Association of America. Kevin is currently the President of the Uriel E. Owens Sickle Cell Disease Association of the Midwest, a Community Based Organization in Kansas City, KS. He is involved with advocacy through the Rare Disease Legislative Advocates, is

chairman of University Health-Truman Medical Center's Patient Family Advisory Council and has worked on various committees. A few of these committees include the National Health Council's Value Initiative Work Group, the American Society of Hematology Research Collaborative Transitions of Care Design Work Group, and Health Forward Foundation Community Health Improvement & Leadership Academy. He has also spoken at various conferences including the Milken Institute's Future of Health Summit and AMCP Health Disparities Summit.

Scott Woller, MD, FACP, FCCP

Chair of Medicine, Intermountain Medical Center
Salt Lake City, Utah

Dr. Scott Woller is professor of medicine at University of Utah School of Medicine, professor in research at Intermountain Health, and is a recognized teacher and recipient of multiple teaching (2011, 2012, 2021) and patient care (2023) awards. Dr. Woller's academic interests reside in the prevention, diagnosis, and treatment of venous thromboembolic disease. Dr. Woller has served as investigator on multiple clinical trials including NIH-funded studies. Dr. Woller is Fellow of the American College of Chest Physicians (FCCP) and Fellow of the American College of Physicians (ACP). He presently serves as Utah Chapter Governor of the ACP (Class of 2025). Dr. Woller is Co-Chair for the American College of Chest Physicians Clinical Practice Guideline that addresses antithrombotic therapy for venous thromboembolic disease. He gratefully serves as an invited panelist for the Centers for Disease Control and Prevention (CDC) on topics ranging from venous thromboembolism risk ascertainment, risk assessment model development, electronic health record interface for both diagnosis and outcomes ascertainment to inform quality metrics. Dr. Woller received his medical degree from Northwestern University Medical School in 2000, completed his residency at the University of Utah, then served as Chief Medical Resident. Dr. Woller is board-certified in Internal Medicine and attends at the Intermountain Medical Center, Murray UT where he serves as Chair of Medicine.

Jennifer Woodward, MD, MPH

Medical Director, Quality & Performance Measurement, American Academy of Family Physicians
Kansas City, Kansas

Dr. Jennifer Woodward is triple boarded in Family Medicine, Clinical Informatics, and Preventive Medicine and Public Health. She serves as Medical Director for Quality & Performance Measurement at the American Academy of Family Physicians while simultaneously serving as an assistant professor and practicing primary care physician at the University of Kansas (KU) Health System. In addition to clinical and teaching responsibilities, Dr. Woodward assists with practice transformation, informatics, performance measurement, and population health projects for both the AAFP and KU Health System. Dr. Woodward's areas of interest include social determinants of health, health equity, provider satisfaction and efficiency, clinical decision support tools, healthcare team-based care, and improving population health outcomes.

Ronald Wyatt, MD, MHA

Chief Executive Officer, Achieving Healthcare Equity, LLC
Orange Beach, Alabama

Dr. Ronald Wyatt is the founder and CEO of Achieving Health Equity, LLC. Former roles include Chief Science and Chief Medical Officer of SIDM, Vice-President and Patient Safety Officer at MCIC Vermont, and Chief Quality and Patient Safety Officer at Cook County Health, one of the largest public health systems in the United States. Dr. Wyatt was the first Patient Safety Officer at the Joint Commission and

in that role contributed to National Patient Safety Goals, Sentinel Event Alerts, and developed the “Quick Safety” publication. Dr. Wyatt is a facilitator for the Accreditation Council for Graduate Medical Education (ACGME) Equity Matters Collaborative and serves as faculty for the Providence Health System Equity Collaborative. He serves on several boards including Chairperson IHI Certified Professional In-Patient Safety, Healthcare Without Harm, and The Health Initiative. Dr. Wyatt is a credentialed course instructor in the School of Health Professions at the University of Alabama Birmingham. He is also Capstone co-director for the Healthcare Quality and Patient Safety (HQPS) program at Northwestern University Feinberg School of Medicine and is instructor for the Advanced Quality and Patient Safety course. Dr. Wyatt holds an honorary Doctor of Medical Sciences from the Morehouse School of Medicine and is a graduate of the University of Alabama Birmingham School of Medicine. While a resident in training at St. Louis University Group of Hospitals, he served as the first African American Chief Medical Resident. He is a board-certified Internist and practiced medicine for over twenty years, in St. Louis, Missouri and Huntsville, Alabama. He earned an executive master’s degree in health administration from the University of Alabama Birmingham School of Health Professions.

Federal Liaisons

Andrea Benin, MD

Division of Healthcare Quality Promotion, Centers for Disease Control and Prevention
Atlanta, Georgia

Andrea Benin is Chief, Surveillance Branch, Division of Healthcare Quality Promotion, National Center for Emerging Zoonotic and Infectious Diseases at the Centers for Disease Control and Prevention. In this position, Dr. Benin has a leadership role in the National Healthcare Safety Network, the nation’s online surveillance system for tracking healthcare-associated infections and conditions as well as antimicrobial use and resistance. Dr. Benin is also Associate Professor Adjunct of Biostatistics (Health Informatics) at Yale School of Public Health. Dr. Benin is a pediatrician with background and training in research, informatics, public health, epidemiology, and infectious diseases.

Stephanie Clark, MD, MPH, MSHP

Medical Officer, Centers for Medicare and Medicaid Services
Philadelphia, Pennsylvania

Dr. Stephanie Clark is a pediatric nephrologist who joined the Centers for Medicare and Medicaid Services (CMS) as a medical officer in July 2022 from the Children’s Hospital of Philadelphia. During her years in full time clinical practice, she cared for patients in both the inpatient and outpatient settings as well as in the pediatric dialysis unit and led the Division of Nephrology’s quality improvement and patient safety initiatives. Dr. Clark focused her clinical career on improving the quality of care provided to pediatric nephrology patients, improving processes to keep patients safe in both the inpatient and outpatient settings, and mentoring the next generation of providers as the Assistant Fellowship Director. As a medical officer in the Division of Quality Measurement (DQM) in the Quality Measurement and Value-Based Incentives Group (QMVIG) within the Center for Clinical Standards and Quality (CCSQ), she is the End-Stage Renal Disease (ESRD) measure lead and works on kidney-related topics across CMS as well as providing clinical expertise for a variety of other projects and topic areas including health equity and patient safety. Dr. Clark continues to see patients regularly at the Children’s Hospital of Philadelphia and values the opportunity to continue caring for patients. Dr. Clark earned her MD/MPH from Temple University School of Medicine in Philadelphia, PA. She then completed residency in pediatrics at

Cincinnati Children's Hospital Medical Center in Cincinnati, OH and subsequently served as a Chief Resident. She then returned to Philadelphia to complete her pediatric nephrology fellowship at the Children's Hospital of Philadelphia prior to continuing her career there as an attending physician. She earned her Master of Science in Health Policy Research with advanced training in quality improvement and patient safety from the University of Pennsylvania. Dr. Clark has been inspired by her patients and their families and is committed to improving healthcare for all patients across the country.

Romsai Tony Boonyasai, MD, MPH

Division of Quality Measurement and Improvement, Agency for Healthcare Research and Quality
Baltimore, Maryland

Dr. Romsai Tony Boonyasai is a physician in the Division of Quality Measurement and Improvement at the Agency for Healthcare Research and Quality, where he contributes to the National Healthcare Quality and Disparities Report, and supports the AHRQ Quality Indicators, the Survey on Patient Safety, the Consumer Assessment of Health Providers Survey programs. Prior to joining AHRQ, he was an associate professor of Medicine at the Johns Hopkins School of Medicine, where he contributed to the leadership of healthcare transformation programs in an integrated academic healthcare delivery system and its partners. He received a medical degree at the Mount Sinai School of Medicine, City University of New York. He completed a combined Internal Medicine and Pediatrics Residency at the Baylor College of Medicine affiliated hospitals, and a post-doctoral fellowship at Johns Hopkins University, where he received a master's degree from the Department of Health Policy and Management at the Bloomberg School of Public Health.

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