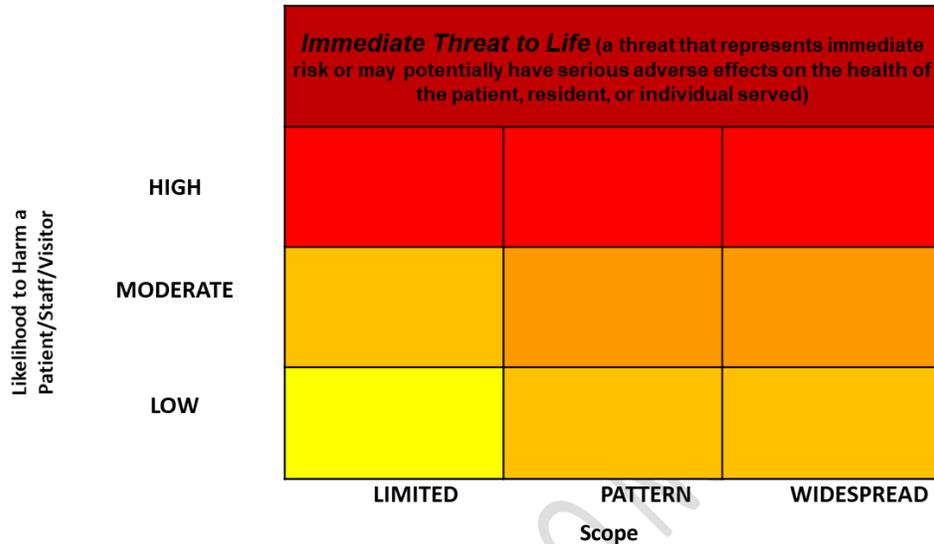


**JCI Survey Analysis for Evaluating Risk® (SAFER™) Matrix:
Enhanced Strategic Improvement Plan (SIP) Process**

As announced in the January 2020 edition of JCI Insight, we are excited to launch the SAFER Matrix on 5 April 2020. As part of the launch, we have enhanced our Strategic Improvement Plan (SIP) process. While the SAFER Matrix provides your organization with an illustration of potential risks to help you prioritize areas for improvement, we have aligned our SIP process so that SIPs you will be asked to provide are in areas that need your attention first.



After an organization receives an Accredited decision, JCI requests the organization completes a SIP for certain findings. The new SIP process is outlined below:

All *Not Met* and *Partially Met* findings placed in the top three boxes of the SAFER Matrix indicating high-risk and *Not Met* findings placed in the moderate-pattern and moderate-widespread categories (see above) will require a Strategic Improvement Plan (SIP). *Not Met* findings placed in the remaining categories will not require a SIP.

SAFER Matrix Placement	Strategic Improvement Plan (SIP) Required
High/Limited High/Pattern High/Widespread	<ul style="list-style-type: none"> Not Met and Partially Met MEs will require a SIP
Moderate/Pattern Moderate/Widespread	<ul style="list-style-type: none"> Only Not Met MEs will require a SIP
Moderate/Limited Low/Pattern Low/Widespread	<ul style="list-style-type: none"> Not Met and Partially Met MEs will not require a SIP
Low/Limited	

With the implementation of SAFER, the due date for SIPs has been extended from 45 days to within 60 days of receiving the Official Survey Findings Report. Once a SIP is received, JCI accreditation will review and either accept or not accept the SIP. If the SIP is not accepted, the organization has an additional 30 days to resubmit an acceptable SIP.



For questions or additional information regarding the SAFER Matrix or our enhanced SIP process, visit www.jointcommissioninternational.org/accreditation or contact jciaccreditation@jcrinc.com.

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