Infection Prevention and Control & Antibiotic Stewardship Resource Center Navigational Demo

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Hello, my name is Beth Ann Longo, and I'd like to take a few minutes to tell you about The Joint Commission's Infection Prevention and Control and Antibiotic Stewardship Resource Center. How to access it, and how to navigate the site. Effective infection Prevention and control practices along with Antibiotic Stewardship are essential for preventing disease spread, safeguarding vulnerable populations, and maintaining a safe environment. The Joint Commission supports healthcare organizations as they work to develop comprehensive programs to protect the health and safety of patients and staff. Pointing organizations to resources that help them comply with requirements is one way we can demonstrate our support.

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I'm going to show you the Resource Center in a few minutes, but let's first look at a few screenshots so you can familiarize yourself with how to get there and how the Resource Center is organized. First, to access the Resource Center, you'll go to the Joint Commission's website, www.jointcommission.org. You'll click on the Our Priorities, which is on the blue bar toward the center of the website page. Click on that, and what will happen then is you'll see this box kind of cascade open, and on the far left, you'll scroll down until you see Infection Prevention and Control. Following that over to the right, you'll then see two links. There's the first link that says Infection Prevention and Control, and then under that is the Resource Center. Now, I would strongly encourage you to start with that first link, Infection Prevention and Control, as there is some really good information that we've provided there for you. And then the Resource Center link will bring you directly to the Resource Center. But once you're familiar with the information on that first link, if you want to shortcut to get directly to the Resource Center, you can certainly use that second link.

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Another key feature of the Resource Center is the Hierarchical Guide to Compliance. So to help organizations meet requirements, we've put this guide right in the Resource Center. So here you can see the various approaches to compliance, starting with Rules and Regulations. What you can do here for each of these blue boxes on the right here, you can click on each one by clicking on the little plus sign on the right side of that blue box, it will cascade open. And then in this blue box to the left, you can see an example for Rules and Regulations. It cascades open, and then it provides some examples of what we mean by Rules and Regulations. And then to minimize that box, you can just click on that little minus sign.

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We also included a summary of the Revised Infection Control Requirements. Simply click on the plus sign of your program, which is located on the right side of the box, and a box will expand that provides a summary of standards and Elements of Performance. Please note that for programs other than HAP and CAH we will populate these boxes as the revised requirements are implemented. Now, there are several ways you can navigate the Resource Center. You can search by setting, by standards, by HAI type, topic, or pathogen. And you can also access Frequently Asked Questions about specific standards from this page. And again, I'll show you in just a minute when I do an actual demo.

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To begin your search for resources, you'll want to start by selecting your accreditation program. So on this page you'll see that the filter boxes are on the left side of the screen. The top filter box is a list of the accreditation programs. So tick the box that is applicable to your organization. The filter boxes under that allow you to filter, as I mentioned, using other search criteria such as HAI type or topic or the actual standard itself or pathogen. Once you've made all of your search criteria selections, the resources will be narrowed and they'll populate on the right side of the screen. Now, note that to clear search criteria, you can either uncheck the box or you can click on the X in the upper right corner of the filter box. Now, once you have finished making your selections, links to your resources will populate on the page just to the right of those filter boxes.

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Just a quick note about a couple other features of the Resource Center before I do a quick demo for you. You can sign up for eAlerts to be notified when new resources are added, and we encourage you to do so. You'll also see a popup widget called Hotjar, which is a mechanism for getting your feedback on the Resource Center. Please share your feedback so we can continue to make improvements.

Now on this slide, you'll see in those five blue boxes, those are the questions that will be asked with that feedback popup. And this is optional of course, but we do encourage you to provide this feedback. And we ask questions such as, "Are you able to navigate the site easily and access resources?" That's a yes or no. And then others, 'How likely you are to use the resources that you found on the site." "How likely you are to revisit the site?" "Are there resources that you feel we should consider adding?" And if you answer yes to that, then there's an opportunity for you to tell us about what that resource is so that we can be sure to evaluate that and add that to the Resource Center if it meets our criteria. And before we do the demo, I just want to mention that we will continue to look for practical resources that are suitable for various healthcare settings. So we do encourage you to visit the Resource Center from time to time, sign up for the eAlerts, as I mentioned, and we hope that you'll find that these resources help you to meet the requirements.

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Now, let's navigate to the site for a sneak peek.

To get to the Infection Prevention and Control and Antibiotic Stewardship Resource Center, you first need to go to the Joint Commission's website at www.jointcommission.org. You'll then go to Our Priorities, which is in the center of the blue bar. If you click there, scroll down to Infection Prevention and Control, click and then click again on Infection Prevention and Control. That will take you right to the landing page. So on this page, as I previously mentioned, one of the key features of the Resource Center is this Hierarchical Guide to Compliance. If you click on each of these blue boxes, a little plus sign on the right hand side, each of these boxes will expand and it will provide some examples. So in this particular example, rules and regulations, we have CMS Requirements, Manufacturer's Instructions, and so on. Scrolling down this page, you can look at the summary of requirements by program.

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Currently, we only have the HAP and CAH revised infection control requirements, but as the other programs become available, we will be sure to populate them here as well. So in each of these light gray boxes, you'll just click the plus sign on the right hand side, and you'll find that that box expands open and you'll find a summary of each of the standards and the related Elements of Performance as you continue to scroll down the page. At the very bottom, you'll see a yellow box that says, Visit the Resource Center, and you'll want to click there. On this page, you'll read a little bit about the Resource Center, sign up for eAlerts, as I mentioned, which is important if you'd like to be alerted whenever we're adding new resources. And then we just talk a little bit here about the various ways that you can navigate the Resource Center.

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These are the various search criteria. And then as I pointed out, you can click on browse FAQs to find answers to Frequently Asked Questions about any of the specific requirements. And then again, scrolling down on this page, we get to the various resources. So you want to start by selecting your healthcare setting or accreditation program. So I'm going to just click on hospital. We have 157 resources that are relevant to the hospital setting, but let's narrow our search. So let's say you want to identify resources that are specific to appointing a qualified infection preventionist. So we're going to click on IC.04.01.01 EP one, and you can see we have a couple of resources here. Now if you want to clear those filter criteria, you can either untick the box or you can just simply click on the X in the upper right corner of the filter box, and that will clear everything for you.

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As I mentioned before, you can select by Topic, by Healthcare Associated Infection and by Pathogen Type. Now, I do want to just point out something a little bit different with a Pathogen Type. You'll notice that there aren't any of the little boxes ahead of these labels. That's because these are actual headers. So for example, if I click on Multi-Drug Resistant Organism, what pops up then are various types of MDROs. This will help you to narrow your search a bit more when you're looking for specific resources. If you want to go back, you can just simply click all categories and it will bring you back to your full Pathogen Type list.

Finally, there are two other features I'd like to point out. One in the lower left corner of the screen, there is a little pop-up widget. We call this the Hotjar, and it is a feedback mechanism, and we do encourage you to provide some feedback if you would be willing to do so.

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There are a few questions that we ask, starting with, "Are you able to navigate the site and easily access information and resources?" And then there are a few other questions pertaining to your intent to revisit the Resource Center from time to time, whether or not you found the resource you were looking for, or if you were looking for a specific resource and weren't able to find it. There's an open text field where you can tell us what that resource was so that we can take a look at it and then add it to the Resource Center for others. And then the last feature I wanted to just draw to your attention is this navigational bar here. This is a shortcut navigational bar where you can simply just click on it and it quickly jumps to that place on the page that was on that other page as well. Again, it just helps you, once you're familiar with the Resource Center, it helps you to get where you're going to a little more quickly.

This concludes the navigational demo of the Infection Prevention and Control and Antibiotic Stewardship Resource Center. We hope that you have found this to be helpful. Thank you for your time.